

From: [REDACTED]
To: [REDACTED]
Subject: Tax penalties for [REDACTED]
Date: [REDACTED]
Attachments: [REDACTED]

Good morning [REDACTED],

Last summer my son and I purchased an acreage and had assumed the taxes were included in the mortgage but found out recently that they were not when I couldn't see any withdrawals from the mortgage through online banking. Our son and his family live on the property and I contacted them to see if they had received any statement from Parkland county by mail and they had not. I confirmed with Parkland county that they had the proper address on file and the address was correct and they also said none of the three letters sent out came back to the sender so there was no reason to think that we had not received the letters. However unfortunately they did not receive any notification and I was not included on the mailing list so was also unaware that the bank was not paying the taxes. We are not making excuses because we know that it is up to us to make sure the taxes are paid and we did not. As soon as I realized the problem and returned home from working out of town I went into the bank and paid the original amount owing on the tax so that was paid, then I contacted the county to see if there was something I could do about the penalties as they are significant and am hoping for some leniency. There are many times that the mail gets mixed up in the rural "multi" mailboxes because of the way the addresses are with a "unit" number along with the address but I would agree for that to happen three times seems unlikely. We have added myself to the mail out list as well as [REDACTED] so shouldn't have this issue going forward but that doesn't help for these late charges.

As mentioned I have paid the original amount owing and am asking if the other late charges could please be withdrawn

Thank you

[REDACTED]