

# 2023 Transit Update



GPC– June 6, 2023

Prepared by Engineering Services

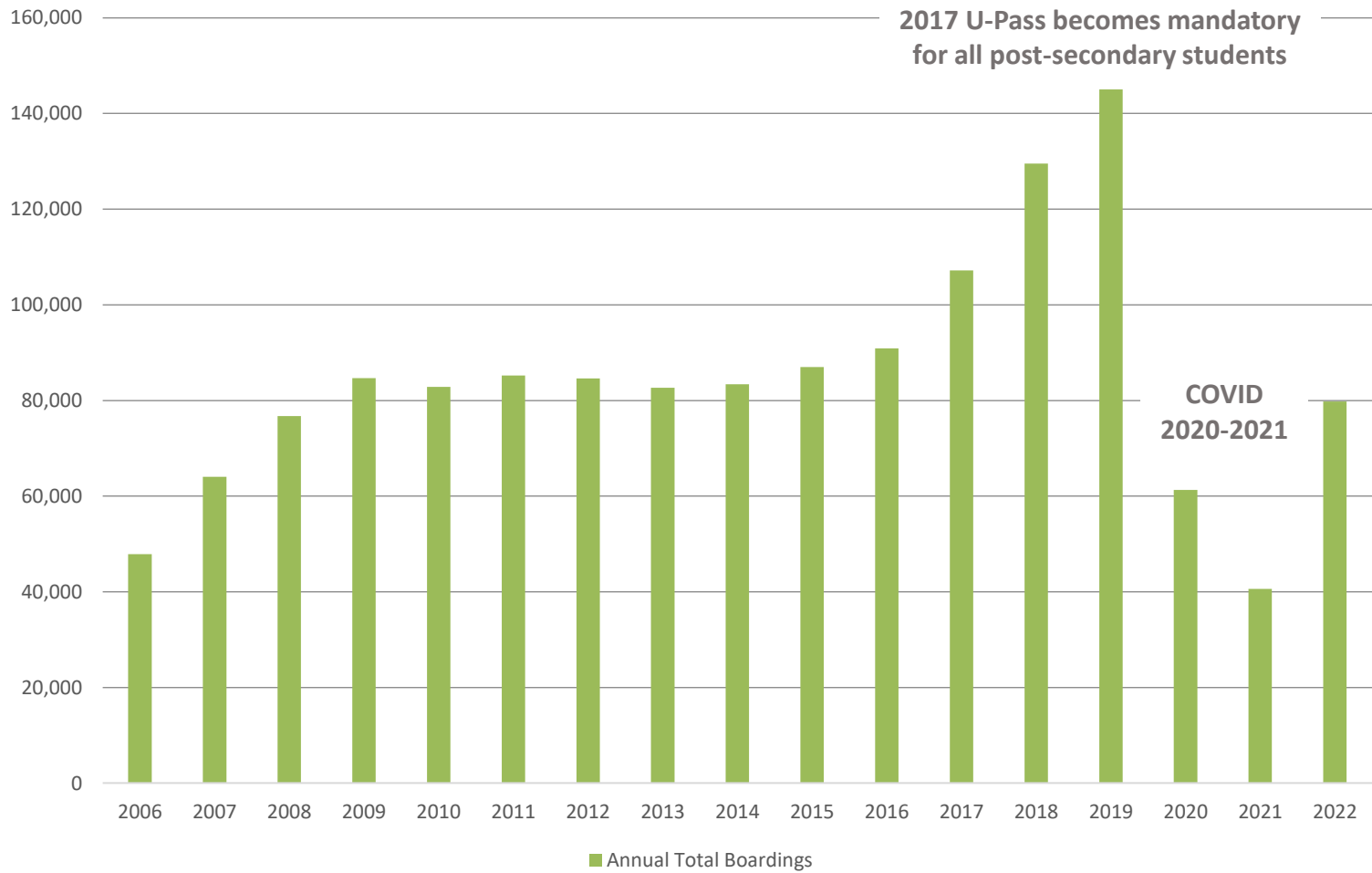
## Transit 2023 Update

- Tri-Region Commuter Transit
- Tri-Region On-Demand Local Transit
- Transit Fares
- Regional Transit Collaboration
- Current Tri-Region Transit Initiatives

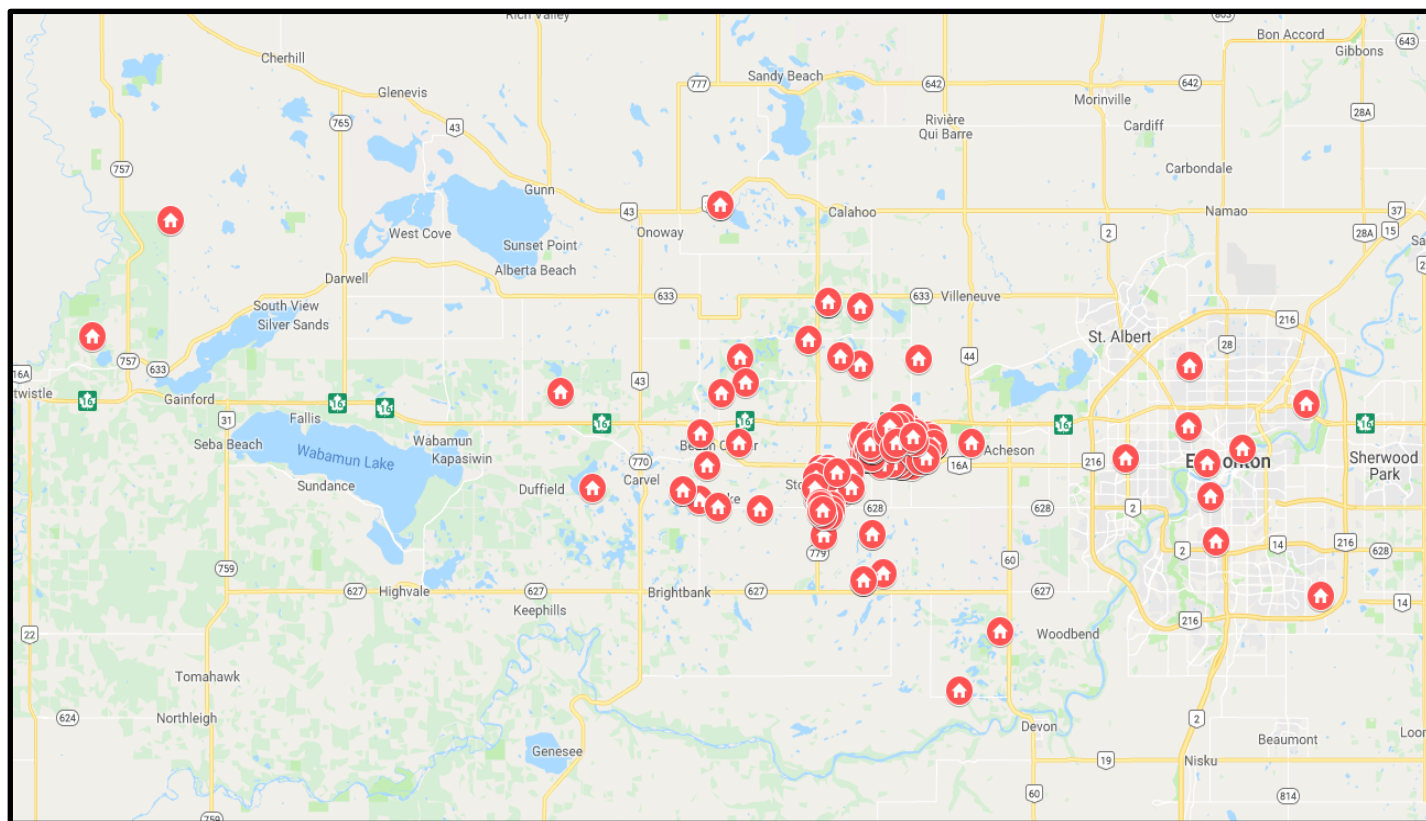
## Tri-Region Commuter Transit

- Ridership levels are down compared to pre COVID but have been steadily rebounding and are close to pre pandemic ridership.
- Discontinued commuter Route 561 from Edmonton to Acheson on February 3<sup>rd</sup>, 2023 with the implementation of On-Demand January 3<sup>rd</sup>.
- Route 560 between Edmonton and Spruce Grove continues to run as a regional connection.
- On May 1<sup>st</sup>, 2023, stops were added at the Edmonton Michell ETS garage in the morning and the afternoon. These were added to allow commuters travelling from Edmonton to Acheson more available times to travel to Spruce Grove and catch an On-Demand bus to Acheson.

## Tri-Region Commuter Transit Total Boardings



## Home postal codes of commuter transit riders (November 2018)



	<u>Rider Origin Percentage 2016 to 2020</u>
City of Spruce Grove	73.7 %
Town of Stony Plain	13.8 %
Parkland County	12.5 %
	100 %

## Tri-Region On-Demand Local Transit

- January 3<sup>rd</sup>, 2023 local On-Demand was expanded from Spruce Grove, to include Acheson and Parkland Village. Stony Plain also decided to change their fixed route and replace it with On-Demand.
- Between January 3<sup>rd</sup> and April 30<sup>th</sup>, On-Demand service operates from 6:00 AM to 7:00 PM in Spruce & Stony, and from 6:00 AM to 9:00 AM and 3:00 PM to 6:00 PM in Acheson and Parkland Village.
- Two types of bus stop locations, marked and unmarked. Marked have permanent structures or bus stop signs and unmarked are virtual locations. Virtual locations can easily be added or modified to better accommodate users.
- Riders can book rides up to one week in advance and with over 400 locations, it has never been easier to travel around the tri-region.

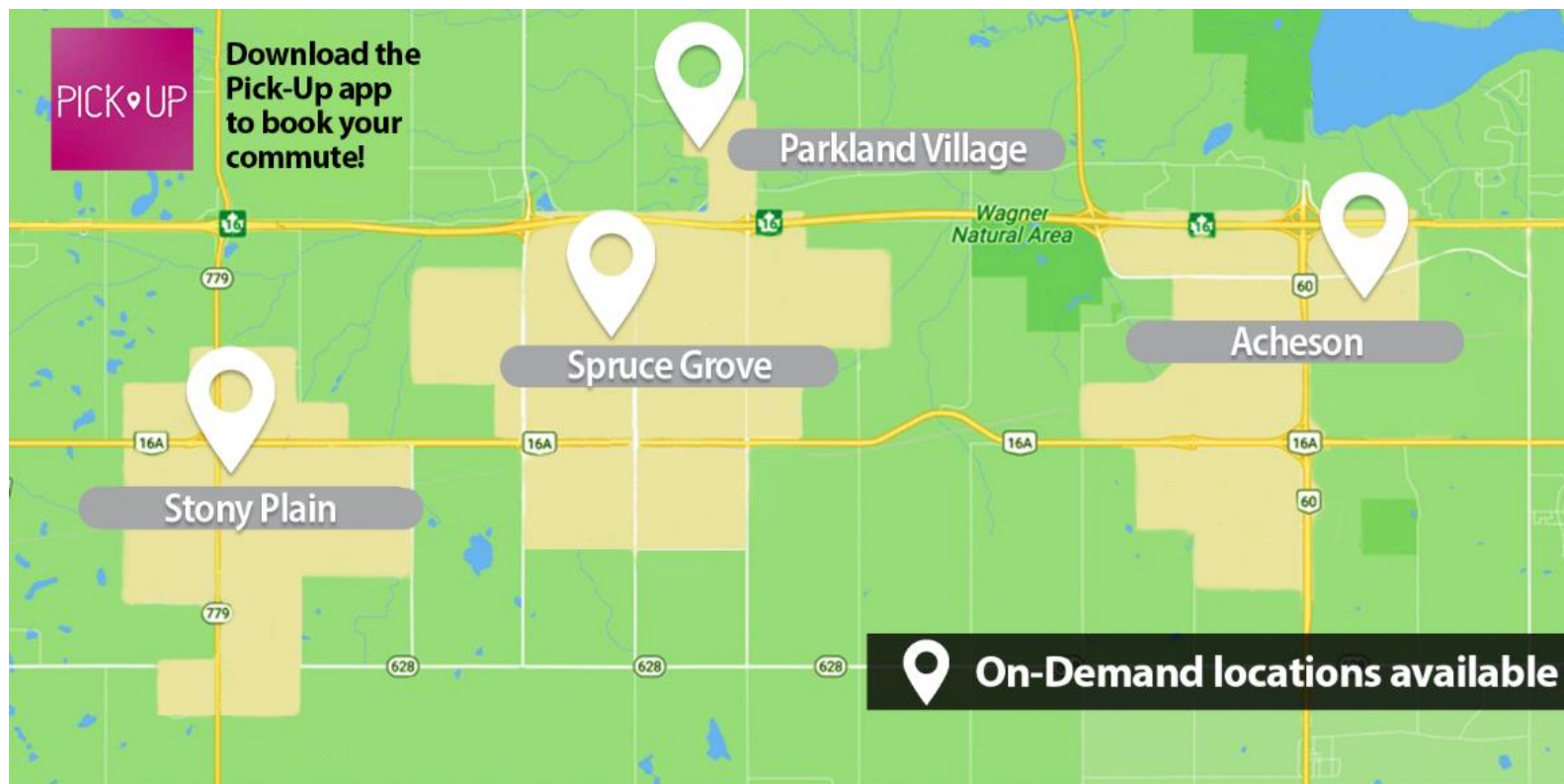
## Tri-Region On-Demand Local Transit Cont'd

- Through continued engagement with Acheson businesses, commuters, and bus drivers, Parkland identified an opportunity to expand ridership with adjusting service timelines. Effective May 1<sup>st</sup>, the service times were increased to 5:00 AM to 9:00 AM and from 2:15 PM to 6:15 PM.
- Parkland Village ridership is showing an upward trend of 4-6 riders daily which previously did not have any service.
- Since adjusting the service times, Acheson ridership has improved from the previous fixed service to 4-6 riders daily.



PICK-UP

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commute!



# On-Demand Transit

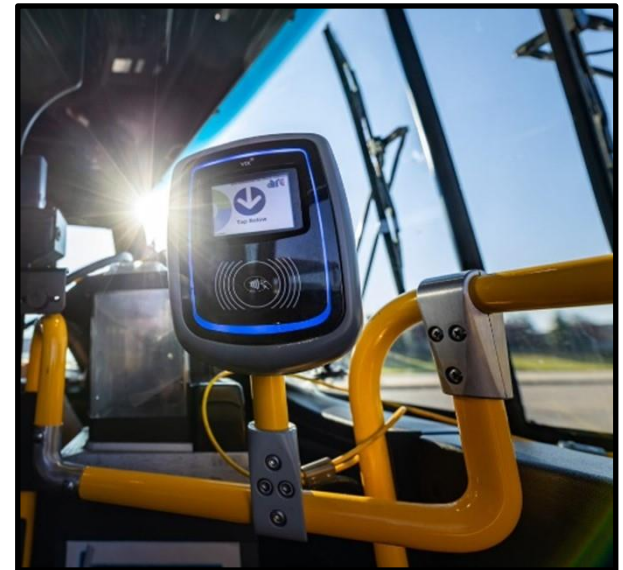
- Pick-up & drop-off sites nearly every 200 metres
- Over 400 locations
- \$3 local service trip
- \$65 monthly Local Service Pass

Travelling around the region has never been easier!



## Transit Fares

- Local adult fare rate is \$3.00 per trip, or \$65.00 for an adult monthly pass.
- Commuter adult fare rate is \$6.25 per trip, or \$135.00 for an adult monthly pass.
- Arc system (electronic fare payment system), was implemented in late 2022. The tap on tap off system allows commuters to reload funds online, at vending machines, over the phone, or in person.
- Fare caps ensure riders do not pay more than the daily or monthly cost and once you reach the cap you ride for free.
- Once the Arc system is stable, paper transit fare products will be discontinued. This is expected by January 2024.



## Regional Transit Collaboration

- The Edmonton Metropolitan Transit Services Commission's Board of Directors voted to disestablish the Commission effective May 31, 2023.
- Edmonton Regional CAOs discussed continuing to support regional transit collaboration.
- The CAOs drafted a Framework for Regional Transit Collaboration which discusses the following: governance, pillars for regional collaboration, timing of short, medium, long term goals, and next steps.
- Keith Bobey and Sydney Gordon have attended meetings with our Edmonton Regional Transit partners.
- The group is working to develop Terms of Reference, Memorandum of Understanding and a detailed implementation plan by Q3 of 2023.

## Regional Transit Collaboration

### Edmonton Regional Transit Participants:

- City of Beaumont
- City of Edmonton
- City of Fort Saskatchewan
- City of Leduc
- City of Spruce Grove
- City of St. Albert
- Town of Devon
- Town of Stony Plain
- Parkland County
- Strathcona County
- Leduc County

## Current Tri-Region Transit Initiatives

- Construction of the Park n Ride facility, located in the east end of Spruce Grove. Opening is scheduled in 2024.
- Parkland County & Town of Stony Plain considering applying for grant funding through the Infrastructure Canada Rural Transit Solutions Fund. Projects being considered: an additional 24 passenger local bus and / or ATS bus, utilizing same On-Demand booking app for ATS, standardized virtual bus stop signs, shelters, and pads across the Tri-Region.
- Continued collaboration with tri-region to improve and modify the On-Demand Local and Commuter Transit services through regular meetings and marketing strategies.
- Tri-Region partners collaborating with other regional transit administrators as part of the regional transit Operational Implementation Team, working towards improving regional transit.



QUESTIONS ?