

COUNCIL'S LONG TERM VISION



**2019 - 2020
COUNCIL STRATEGIC
FOCUS AREAS**

**1 Streamlining operations
and systems**

**2 Replacing reliance
on coal**

**3 Customer-focused
organization**

ADMINISTRATION STRATEGIC EXECUTION

STRATEGIES

TECHNOLOGY & PROCESS

- ▶ Streamline and automate workflow
- ▶ Integrate and reduce applications
- ▶ Eliminate duplication
- ▶ Provide foundational training
- ▶ Enhance analytics

ASSET MANAGEMENT

- ▶ Strengthen land administration
- ▶ Complete agriculture programs and services review
- ▶ Explore creative/alternative asset management
- ▶ Develop sustainable infrastructure plans and infrastructure preservation strategy
- ▶ Implement Integrated Community Sustainability Plan

PEOPLE

- ▶ Implement behaviour based work
- ▶ Foster a customer service culture
- ▶ Align teams to support cross-functionality and agility
- ▶ Unify priorities at all levels
- ▶ Embed change management
- ▶ Strengthen internal communication
- ▶ Succession planning

FISCAL RESPONSIBILITY

- ▶ Cost containment
- ▶ Resource planning
- ▶ Prioritize spending
- ▶ Capture and refine service levels

KEY PROJECTS

- ▶ Enterprise Resource Planning (ERP)
- ▶ Key areas:
 - D365
 - Customer Relationship Management (CRM)
 - Payroll and Human Resources
 - Emergency Communications Centre
 - Procurement
 - Finance
 - Planning and Development

- ▶ 2019: Entwistle Hub and Keephills School
- ▶ 2019 - 2020: Waste Transfer Station, Salt Shed, Salt Remediation, and Legend Estates
- ▶ 2020 - 2021: West Central Fire Hall
- ▶ 2021+: Wild Phase 3, new recreation facility in Spruce Grove / Stony Plain, Major road construction (Hwy 60 and 628)
- ▶ Acheson Zone 4 Reservoir

- ▶ Front line leadership and technical training
- ▶ Drug & Alcohol, Code of Conduct, and Respectful Workplace policies
- ▶ Full implementation of the electronic safety system

- ▶ Multi-year capital plan and operating plan
- ▶ Economic development plan
- ▶ Completion of TransAlta filings
- ▶ Priority based budgeting (PBB)
- ▶ Tri-Municipal Sub-Regional Plan

OUTCOMES

- ▶ Assurance of regulatory and policy compliance
- ▶ Enables and enhances transparency, accountability, integrity, efficiency, and innovation in all operations
- ▶ Supports decision-making with highly accurate short-term and long-range analysis
- ▶ Efficient use of time and systems
- ▶ One source of truth for all data and information
- ▶ Ability to be responsive and nimble

- ▶ Sustainable infrastructure
- ▶ Well planned and maintained community
- ▶ Agriculture and land use
- ▶ Regional collaboration
- ▶ Long term infrastructure planning and management
- ▶ Focus on core services
- ▶ Investment readiness

- ▶ Safe and secure community
- ▶ Recreation, culture and community well-being
- ▶ Responsible, accessible and courteous to customers
- ▶ Embrace corporate values and ethics
- ▶ Attracts, motivates, and develops a high quality workforce dedicated to public service
- ▶ Priorities are clear and aligned
- ▶ Employees and customers are satisfied

- ▶ Healthy and sustainable economy
- ▶ Protects and prudently manages financial, human, physical and technological resources
- ▶ Diversified tax base and revenue generation
- ▶ Reduction of time and effort with budget process
- ▶ All areas accountable to their budget
- ▶ Priority setting process and framework in place