

RFD 13-173 - MISA - Regional Collaboration Grant Initiative

Objective:

Apply for the Regional Collaboration Grant to secure funding to obtain services from a vendor to:

Identify the technology services provided at a municipal level that could be regionalized and delivered in a more effective manner.

- a. Identify the tangible and intangible benefits of services that could be regionalized.
- b. Opportunities for Regional Service Delivery may include but are not limited to:
 - i. Volume purchasing
 - ii. Centrally hosted services from one municipality or contract from private vendor
 1. Infrastructure as a service
 2. Software as a service
 - iii. Shared Processes/Learning – e.g. work order management, project and portfolio management, asset management, I.T. leadership development, IT Strategy Development
 - iv. Regionalized Training
 - v. Shared development opportunities e.g.: mobile apps

Proposed Process (RFP)

1. Survey participating municipalities to describe their current state of technology, and initiatives
 - a. Hardware platforms
 - b. Software primarily used
 - c. Current initiatives
 - d. Service gaps where there is a need (e.g. mobility, mobile apps)
 - e. Technology Areas where they could provide for regionalized services delivery (e.g. Calgary datacenter)
 - f. Determine the current participation in regional service delivery
 - g. Determine their current awareness of regional service delivery opportunities, and desire to participate in future implementations
2. Analyze opportunities for regional service delivery and outline costs/benefits
3. Create a model for municipalities to define total cost of ownership (TCO) for delivering services that are recommended by the consultant for potential regional service delivery. This would assist participants in determining if recommendation is beneficial to pursue.
4. The report is owned by participating municipalities and shared with all MISA members. Outcomes from the report could then be pursued either by an individual municipality or jointly, with potential for future regional collaboration grants as well.