



COMMUNITY SERVICES DIVISION UPDATE

MAY 16TH , 2017

COMMUNITY SERVICES DIVISION

- General Overview of Division
- Business Unit Updates
 - Core Services Update
 - Strategic Tactical Initiatives Update
- Questions

AGRICULTURAL SERVICES - CORE SERVICES

Weed Inspection Program

- Positions have been filled. Three of six inspectors are returning from last year.
- One (1) Weed Notice case is going to pre-trial discovery

Arachnomy Program

Surveys to be conducted in	
Clubroot	<ul style="list-style-type: none">• Inspect every parcel seeded to canola.• Conduct detailed survey for new pathotypes.
Fusarium	<ul style="list-style-type: none">• Target sampling 12 fields to monitor this disease.• Results have come back from 9 of 12 samples tested positive for Fusarium graminearum.
Bertha Armyworm	<ul style="list-style-type: none">• Four trap sites, we had two trap sites in 2016.• We have expanded the number of sites and traps assist a U of A student with a research project.
Diamondback Moth	<ul style="list-style-type: none">• Two trap sites, same as in 2016.

Agronomy Program Cont'd...

Surveys	
Grasshopper	<ul style="list-style-type: none">• Conduct survey as per Alberta
Wheat Midge	<ul style="list-style-type: none">• Sample fields as per Alberta Agriculture.
Alberta Provincial Weed Survey	<ul style="list-style-type: none">• New for 2017• We are working with Agriculture and to do a survey of agriculture weeds in 9 county.

Horticulture Program

- Diseased trees at the Acheson Fire Hall will be removed and replaced.
- Plans to construct temporary bed at County Centre for Canada flag floral planting. Flower pot arrangements will take into account Canada's 150th birthday and primary colours will be red and white
- Working with two University of Alberta students that have developed hemp erosion control matting that contains grass seed. We will setup sites on existing revegetation projects to compare the hemp matting with traditional matting such as straw and coconut fibre.
- Continue to support Green Acreages Guide program.

Hazardous Tree Program

- Investigations pending as a result of a request from the Atim Creek Homeowners Association to remove trees on MRs to develop pathways.

Agronomy Program Cont'd...

Extension Activities	
Monthly crop reporting	Monthly crop report is completed for the county and submitted to Alberta Agriculture and Forestry.
ALUS	Provide technical support. Rural Extension Coordinator attends PAC meetings.
Workshops	
Classroom Agriculture Program	22 classrooms, 483 students booked for the program. Three classrooms have not yet booked their presentation date. Last year, 20 classrooms signed up and 489 students went through the program.
Acreage Days	April 26 – Clymont Hall – 6:00 – 8:00 pm
Annual County Tour	July – date and location TBD Partnering with Economic Diversification.
City Slickers	September 22
Mosquito Monitoring	Assist the City of Edmonton with providing a site for monitoring.

Corporate Support

- Roadside mowing new staff interviewed, selections shortly.
- New tractors and mowers purchased for mowing program.
- Weed control plan started for 2017. Herbicide consolidation started.
- More than 1250 weed inspections reviewed and categorized for trends.
- New website additions amended and created. More than a dozen updates to the website.

Pest Management

- Final wild boar inspection conducted with Alberta Agriculture & Forestry for a farm once considered to be an escapee problem; now all wild boar sold off the facility.
- Strong support for Flowering Rush Management Program with about 50 concerned stakeholders at a provincial management program meeting.
- Continued support for Invasive Species management with more than 200 attending our annual conference in Lacombe.

AGRICULTURAL SERVICES - INITIATIVES

Initiative	Start	End	Status
Ag related events	January	Ongoing	<ul style="list-style-type: none">• Sustainable Beef – January 25th – attended.• Working Well Workshop – March 28 – 30 people attended – 33 attended last month.• Solar Energy – April 5 – Sandhills Hall attended.• Environmental Farm Plan – February Cancelled due to low registration.• Woodlot Management for Ecosystem 29 – Glenevis – joint workshop with Services.

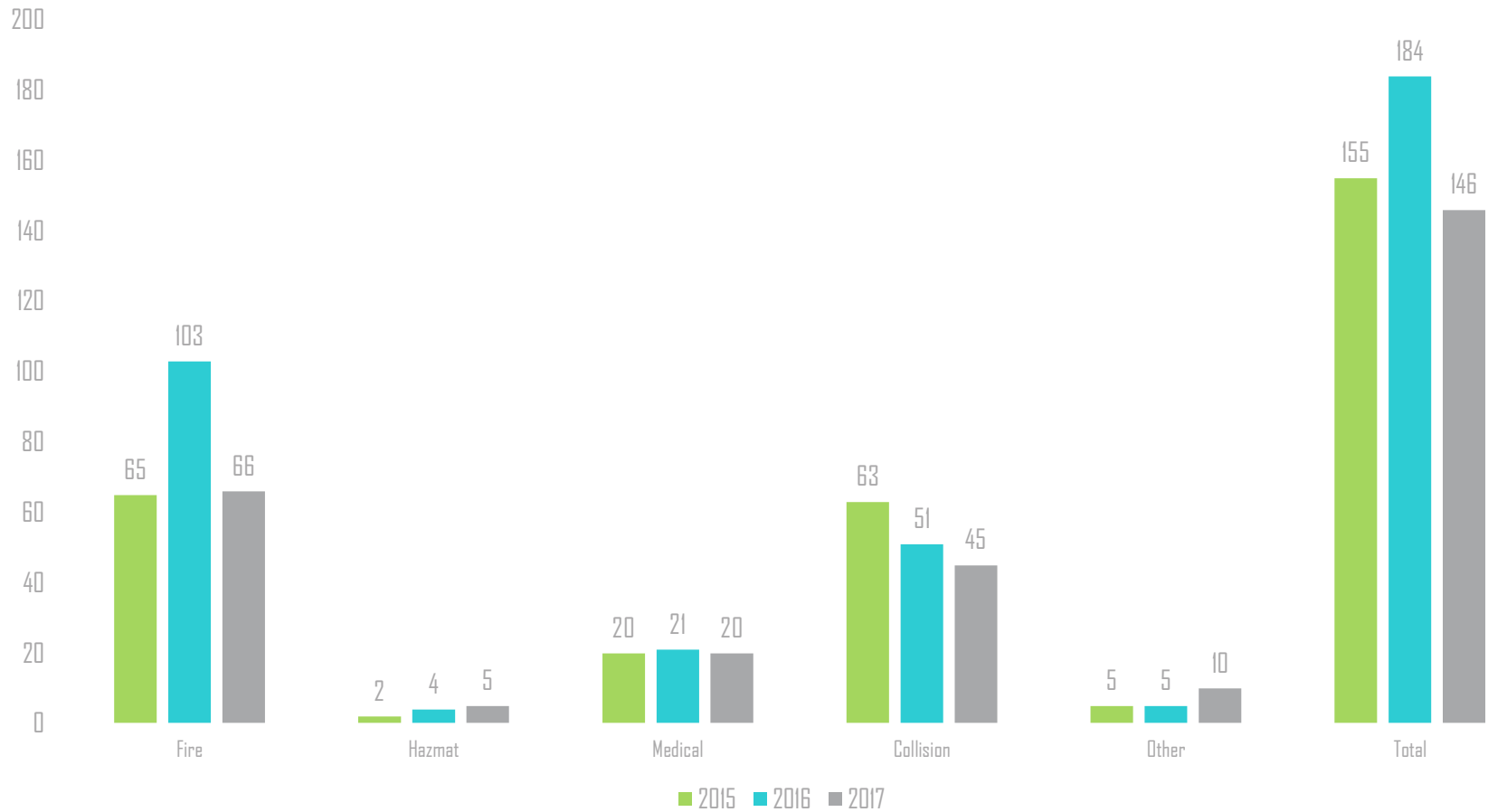
AGRICULTURAL SERVICES - INITIATIVES

Initiative	Start	End	Status
Web Page Updates	January	April	Completed Ag information to format – updates will be done as
Development of new weed notices, crop inspection etc.	April	Decembe	Application is undergoing testing scheduled to be in use this
Coordinate department move building	May	July	<ul style="list-style-type: none">• New location maps being for handout and mailing.• Advertise locally• Host an open house BBQ• Pre-informing residents of the

QUESTIONS?

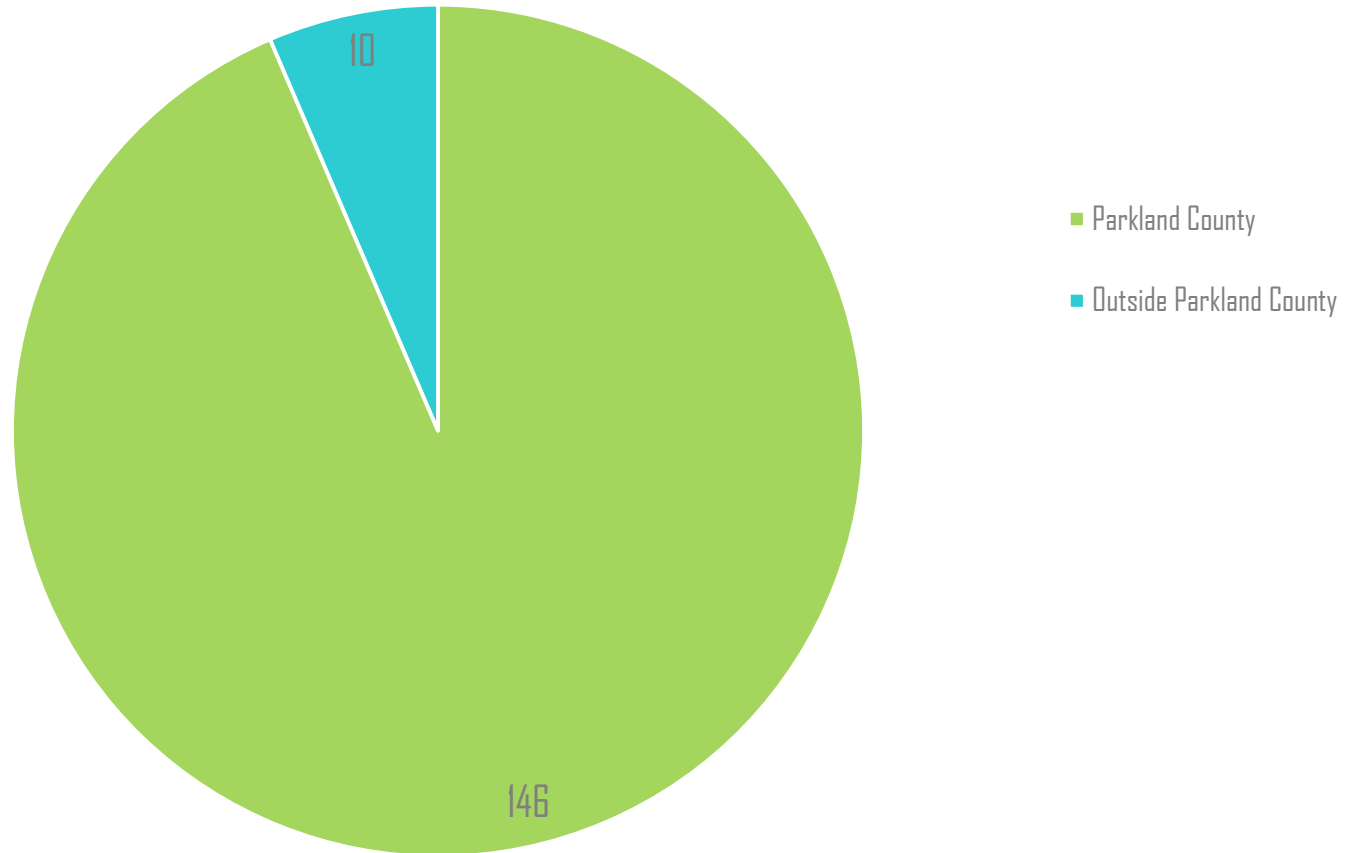
FIRE SERVICES – Q1 INCIDENT DATA

Year First Quarter Comparison of Total Incident Activity – Incident that have occurred in Parkland County

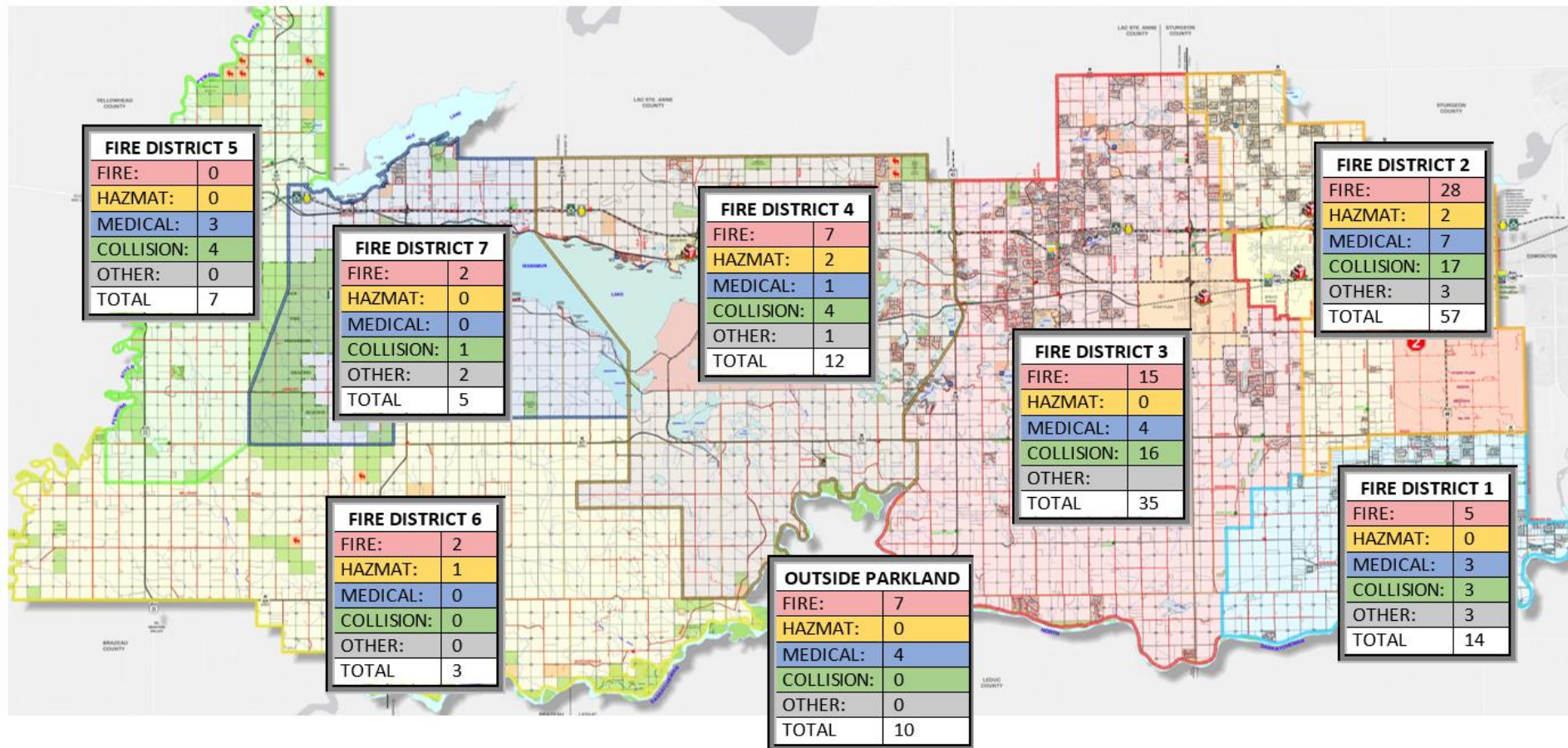


INCIDENTS BY LOCATION

The following Pie Chart show the breakdown of incidents that occur in Parkland County to those that occur in other municipalities that either we service directly or have been requested for Mutual Assistance. This includes Summer Villages, Villages, Towns, Cities, or other Counties inside or bordering Parkland County



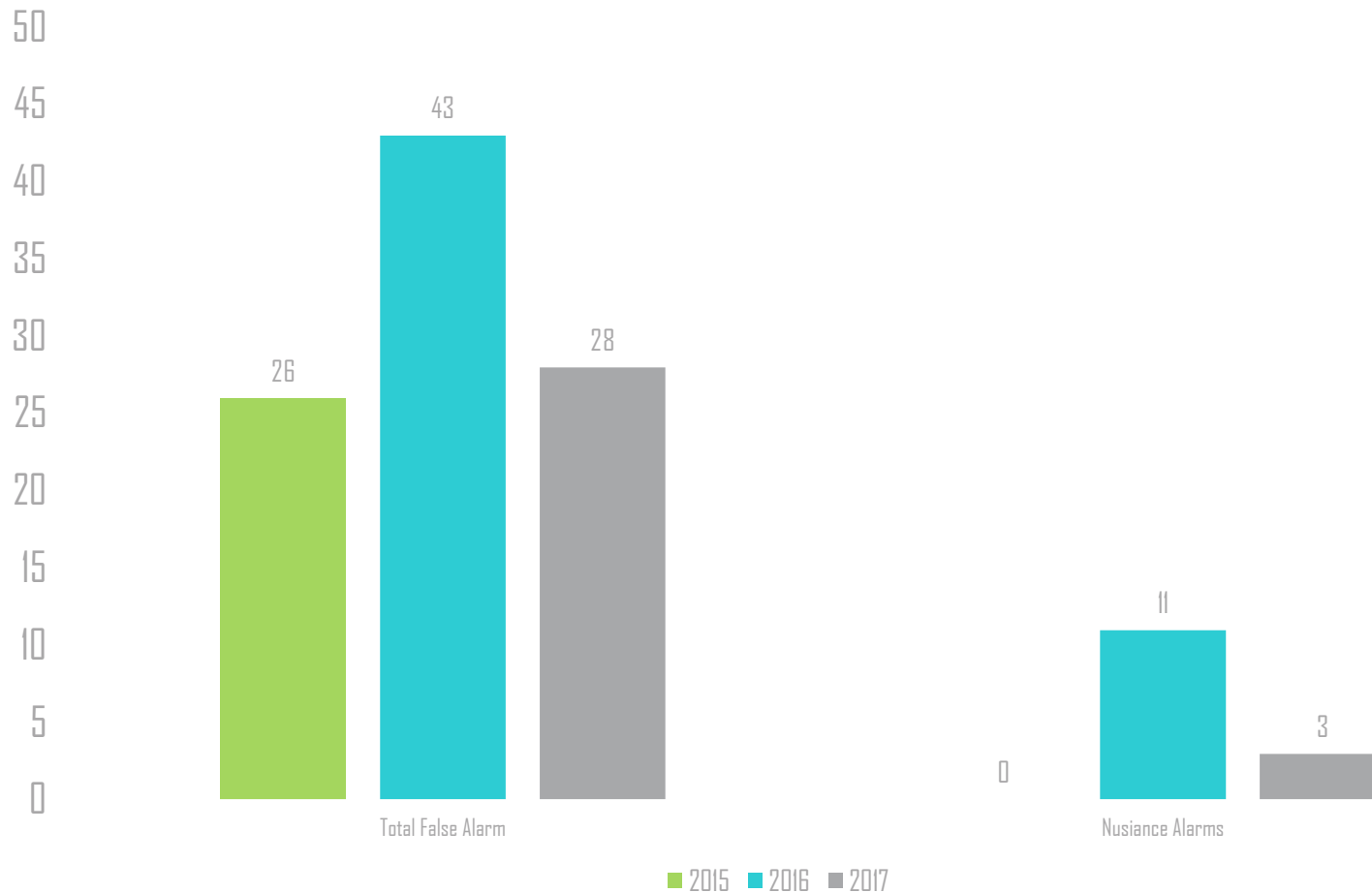
INCIDENT BY AREA, BY TYPE



FIRE	HAZMAT	MEDICAL	COLLISION	OTHER
False Alarms, Explosions, Lightning Strike, Marine Fire, Outside Fire, Smoke Investigation, Structure Fire, Vehicle Fire, Train/Rail Fire	Fuel Spill, Gas Leak, Odor, Hazardous Material Spill/Release,	Assistance Provided to Alberta Health Services	Motor Vehicle Collision, Train/Rail Collision	Aircraft Emergency, Citizen Assist, Confined Space, Structural Collapse, Electrical Hazard, Entrapment, Assist RCMP, Assist Utility Co., Suspicious Package, Bomb Threat

Outside Parkland County* - Means an incident that Parkland County Fire Services responded to in another municipality inside or outside of Parkland County's borders; a Summer Village, Village, County, Town and/or City).

FIRST QUARTER FALSE ALARMS



A nuisance alarm is more then one false alarm on a parcel of land

Q1 PERSONNEL DATA

Overall Total	
Current Number of Staff	131
Total Number of Staff Hired	37
Total Number of Staff Lost	10
Plus / Minus	+27

Central / Headquarters	
Current Number of Staff	8
Total Number of Staff Hired	0
Total Number of Staff Lost	0
Plus / Minus	0

Acheson Fire Station	
Current Number of Staff	30
Total Number of Staff Hired	14
Total Number of Staff Lost	4
Plus / Minus	+10

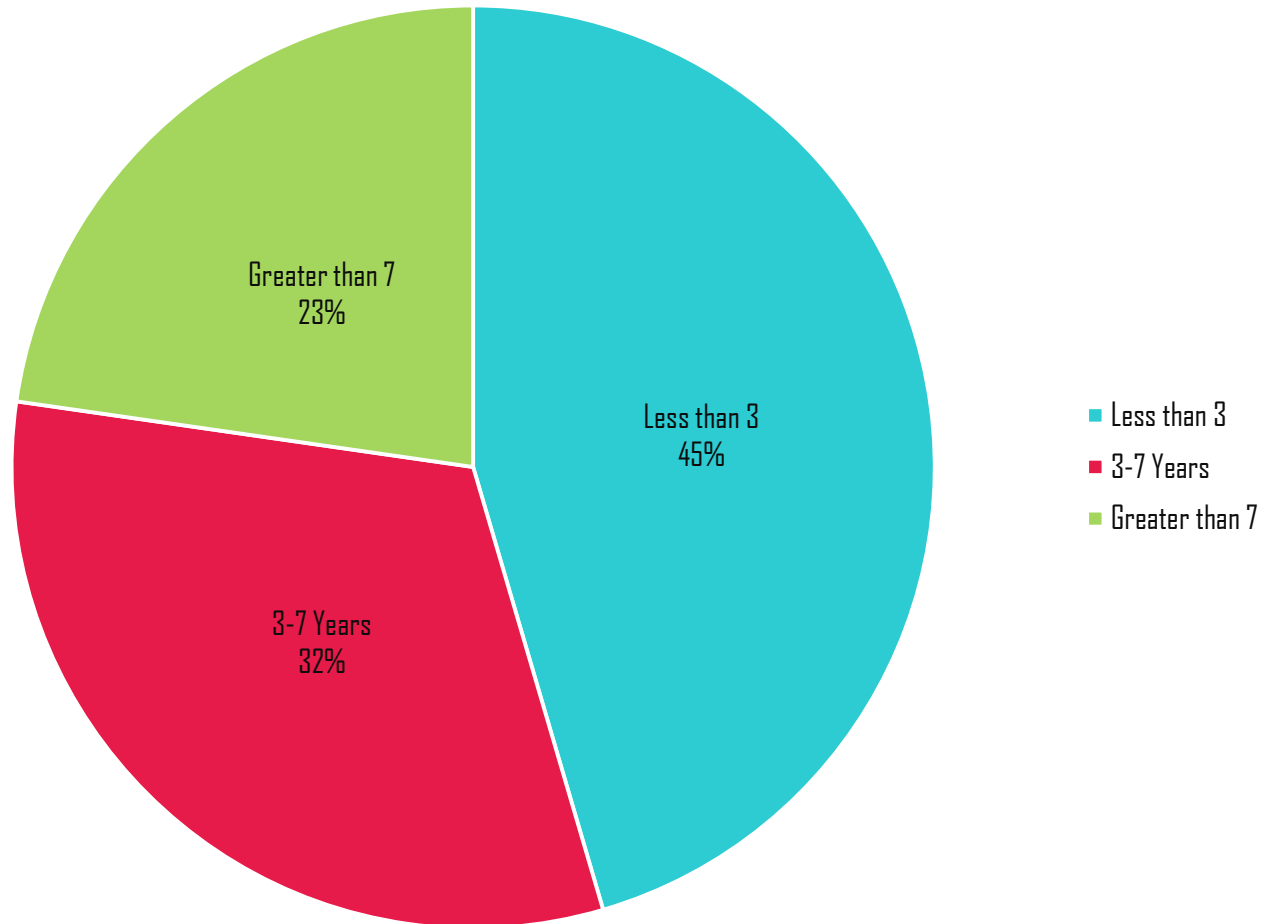
Parkland Village Fire Station	
Current Number of Staff	40
Total Number of Staff Hired	17
Total Number of Staff Lost	5
Plus / Minus	+12

Seba Beach Fire Station	
Current Number of Staff	16
Total Number of Staff Hired	2
Total Number of Staff Lost	0
Plus / Minus	+1

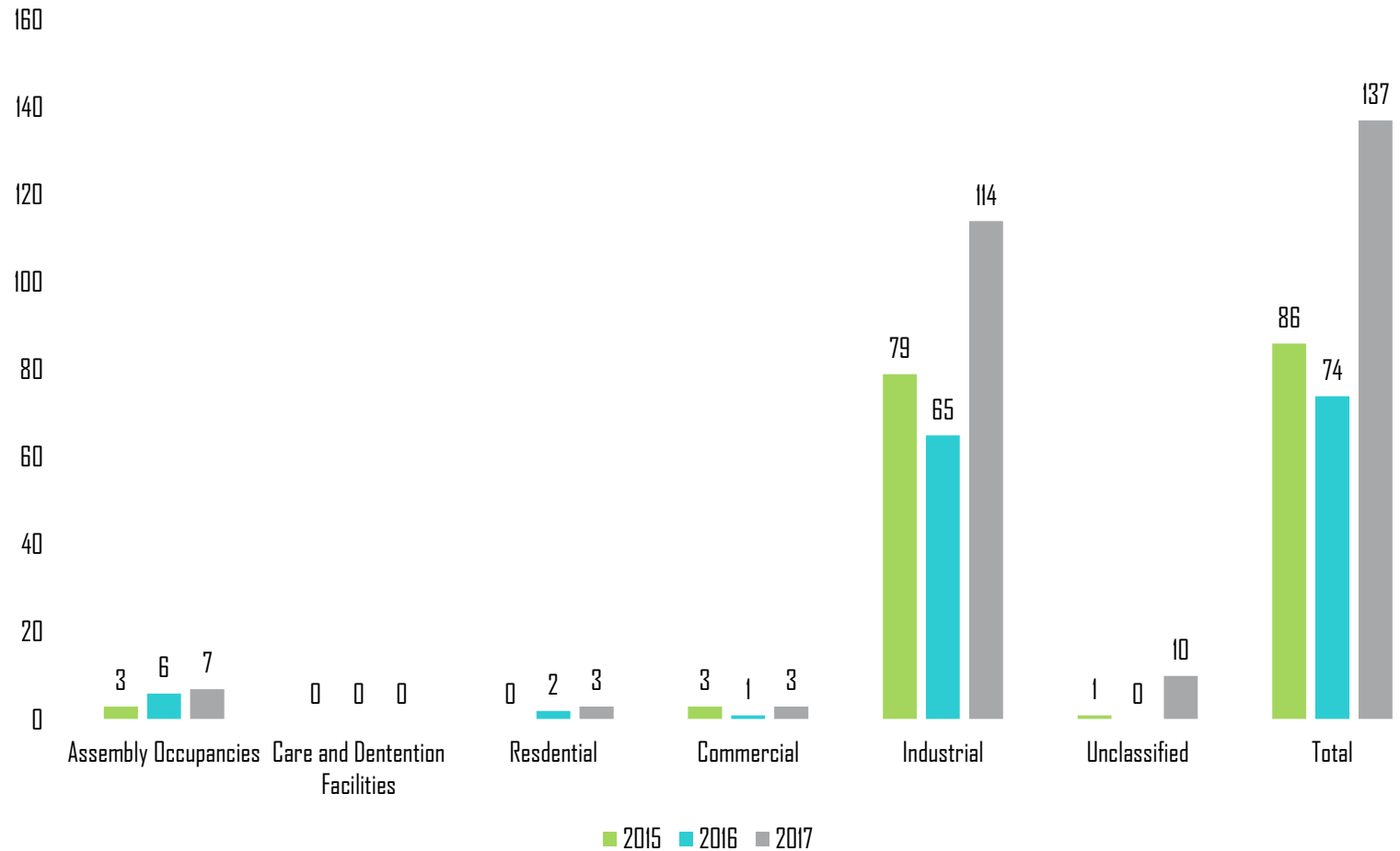
Tomahawk Fire Station	
Current Number of Staff	14
Total Number of Staff Hired	1
Total Number of Staff Lost	0
Plus / Minus	+1

Wabamun Fire Station	
Current Number of Staff	23
Total Number of Staff Hired	3
Total Number of Staff Lost	1
Plus / Minus	+2

Q1 - STAFF EXPERIENCE



Q1 - INSPECTION DATA



FIRE SERVICES INITIATIVES

EVENT	START	END	STATUS
Fire Services Master Plan Implementation	2015	Ongoing	Implementing objectives within budget allocation and current resources. Preparing service level workshop with Council for long range strategy.
Wabamun Fire Services Agreement	May 2017	Ongoing	Finalizing agreed terms for final signing in May 2017
Seba Beach Fire Services Agreement	April 2017	November 2017	Beginning negotiations and developing cost models.
Stony Plain Fire Agreement	July 2016	April 2017	Reviewing terms and financial costing for final signing in April.
Devon Fire Agreement	September 2016	June 2017	Preparing for discussions on service principles and cost models
False Alarm Bylaw	October 2016	Completed	Monitoring false alarm incidents. Overall decrease in incidents first quarter of 2017.
Fire Fighter Training Program	January 2017	Ongoing	Coordinating all operational training on electronic learning management system.

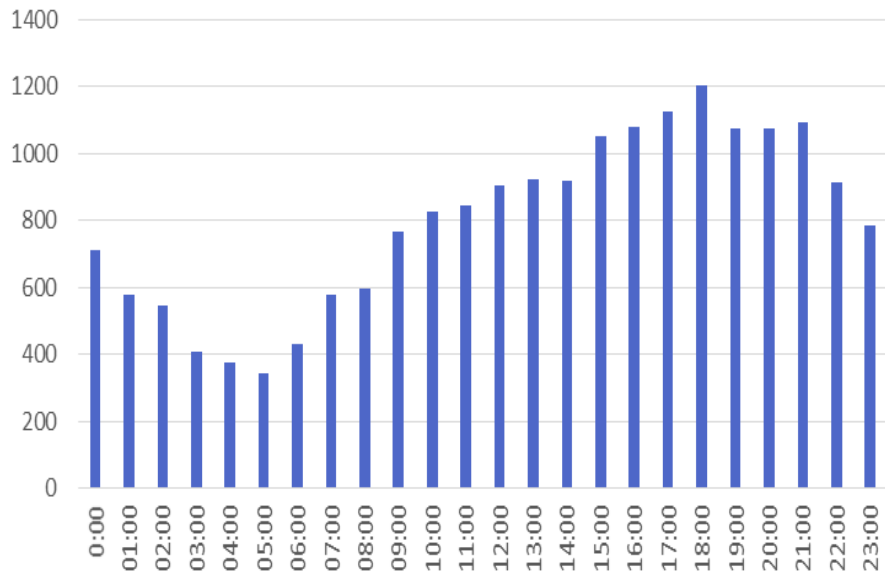
QUESTIONS?

ECC 1ST QUARTER UPDATE

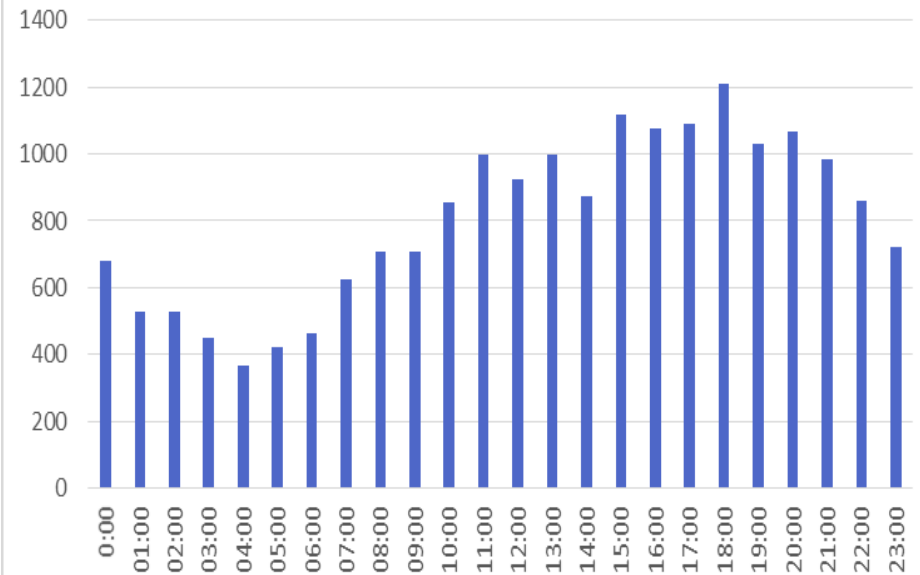
Call Answer Statistics		
Type of Call	2016 January - March	2017 January - March
9-1-1 incoming calls	14,923	14,756
Fire Dispatches	1,578	1,664
Peace Officer	2,028	2,784
Work Alone	47	23
Public Works/ Utility Call Out	27	42
Total	18,603	19,269

TIME OF DAY STATISTICS

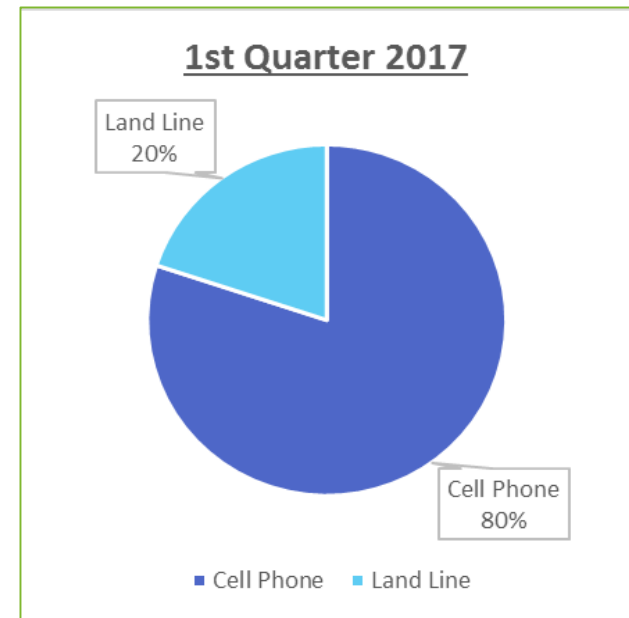
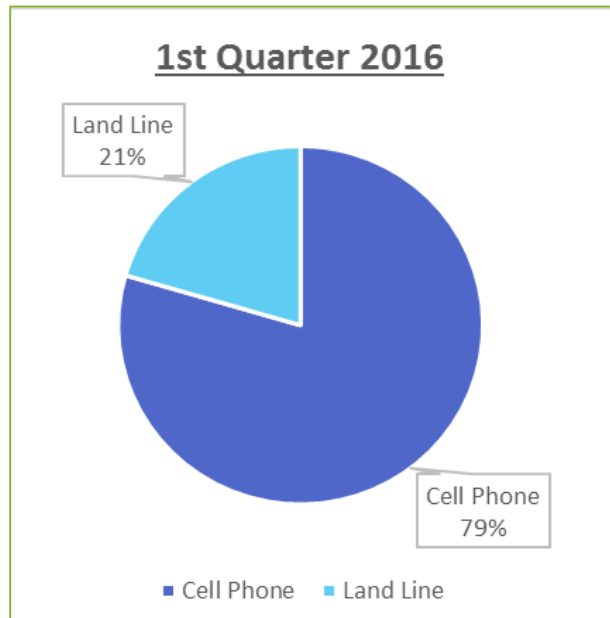
1st Quarter 2016



1st Quarter 2017



LAND LINE VS CELL PHONE STATISTICS



ECC INITIATIVES

Event	Status
New Radio Console	In procurement process
Meridian Tower Move	Channel's 2 & 3 and Calmar CPD were moved January 23/17. The completion of this project will run in line with the new console upgrade.
Backup Facility	Will be installing 911 lines into the building asap and starting the process of setting up the rest of the Alberta 911 Standards requirements.
CAD Mapping	Parkland GIS and ECC have worked together to prepare project. Have been given data from Alberta Health Services and AltaLIS which provides packet data for all of our dispatch municipalities. Import scheduled for mid-February.
Call Centre Upgrades	Will be making upgrades to current center to allow for compliance to Alberta 911 Standards and improve current work environment for employees.
Radio Vendor Service Contract	Will begin process to sign acquire a contract with a vendor with specific response and maintenance plan to ensure radio infrastructure is maintained properly.

QUESTIONS?

ENFORCEMENT SERVICES

- Enforcement Services is staffed with 15 full time and 1 part-time Community Peace Officers. We patrol all County roads and residential areas.
- We liaise with numerous outside agencies to engage in joint operations and ensure that our department is aware of current trends and social issues.
- The Parkland County Animal Shelter is staffed by two Enforcement Services Assistants and two Poundkeepers:
- We are committed to the youth in our community, and offers many educational programs in Parkland County schools.

ENFORCEMENT SERVICES - STATISTICS Q 1, 2017

Staffing Coverage						
DESCRIPTION	Jan 2016	Jan 2017	Feb 2016	Feb 2017	Mar 2016	Mar 2017
Shift Coverage	77%	93%	67%	55%	79%	81%
Training, Sick or Vacation Time	23%	7%	33%	45%	21%	19%

ENFORCEMENT SERVICES - STATISTICS Q 1, 2017

Enforcement Activities								
DESCRIPTION	Jan 2016	Jan 2017	Feb 2016	Feb 2017	Mar 2016	Mar 2017	Total for Q1 2016	Total for Q1 2017
Number of High Visibility Patrols	1,947	3,367	1,723	2,272	1,914	3,462	5,584	9,101
Number of Investigation Files Generated	191	219	190	177	202	245	583	641
Number of Violation Tickets Issued	206	313	267	173	231	308	704	794

ENFORCEMENT SERVICES - STATISTICS Q 1, 2017

Gravel Hauling Activities								
DESCRIPTION	Jan 2016	Jan 2017	Feb 2016	Feb 2017	Mar 2016	Mar 2017	Total for Q1 2016	Total for Q1 2017
Number of Gravel Trucks Stopped	10	4	2	2	6	2	18	8
Number of Offences Committed	12	12	17	25	6	22	35	59
Number of Complaints Relative to Pit Operators	3	8	10	15	6	11	19	34
Number of Complaints Relative to Gravel Drivers	2	0	2	1	0	2	4	3
Number of Gravel Driver Suspensions Issued	1	0	0	2	0	1	1	3

ENFORCEMENT SERVICES - STATISTICS Q 1, 2017

Animal Shelter Activities								
DESCRIPTION	Jan 2016	Jan 2017	Feb 2016	Feb 2017	Mar 2016	Mar 2017	Total for Q1 2016	Total for Q1 2017
Total Number of Parkland County Animals Impounded	20	24	49	15	15	30	84	69
Total Number of Parkland County Animals Returned to Owner	16	18	34	9	10	22	60	49
Total Number of Animals Adopted	2	2	3	4	3	2	8	8
Total Number of Animals Adopted to Rescue Agencies	2	4	12	2	2	6	16	12

ENFORCEMENT SERVICES STATISTICS – Q 1, 2017

Outside Agency Animal Shelter Activities								
DESCRIPTION	Jan 2016	Jan 2017	Feb 2016	Feb 2017	Mar 2016	Mar 2017	Total for Q1 2016	Total for Q1 2017
Number of Animals Impounded for City of Spruce Grove	5	9	9	7	13	9	27	25
Number of Animals Impounded for Town of Stony Plain	5	10	5	6	8	18	18	34
Number of Animals Impounded for Village of Alberta Beach	0	0	0	0	0	0	0	0
Number of Animals Impounded for Onoway	0	0	0	0	0	0	0	0
Number of Animals Impounded for Wabamun	0	0	0	0	0	1	0	1
Number of Animals Impounded for Spring Lake	0	1	0	0	1	3	1	4

ENFORCEMENT SERVICES INITIATIVES

Initiative	Status
Spring Lake Enforcement Agreement	New Revenue Agreement to be generated and submitted to Spring Lake for consideration
Front Line Staff Safety Map	GIS Layer ready to be launched April of 2017
Community Peace Officer Level 2 Training	Course offered in March 2017 exclusively for outside agencies
Health and Safety Committee Initiative	Involvement in review of OHGS Program
"STOP IT" Campaign	"Stop It" Campaign, aimed at intersection safety at various locations throughout the County, to begin again in April 2017
Proactive Patrols	Patrols continue to be conducted in targeted areas where residents have been subject of recurrent unsightly land complaints
RCMP Report	RCMP have provided a report to PCES on criminal activity by zone to assist in planning proactive patrols and to ensure awareness
Edmonton Police Service – Memorandum of Understanding (MOU)	PCES is discussing the possibility of entering into an MOU with Edmonton Police Service to allow traffic control on the geographic border of our municipalities

QUESTIONS?

PARKS, RECREATION & CULTURE - UPDATE

Staffing Update

- Angela Turner, Manager – Recreation and Culture commenced April 3rd
- Suzanne Merrills – Community Development Coordinator returned from maternity leave April 11th
- Jenn O'Brien – PRC Administrative Assistant was seconded for Customer Service initiative
- Jacqui Hagar – Transferred into the PRC Administrative Assistant role
- Blaine O'Toole - University of Alberta Practicum Student commences in May

PARKS, RECREATION & CULTURE - UPDATE

Recreation Facilities

Meridian Sports Park

- 14/17 weekends between May and August are booked for tournaments
- Primetime weeknights are at capacity from May until leagues end

Entwistle Pool

- Contractor booked to sandblast and paint the basin to address water quality issues
- Preparing for opening but will be delayed in opening. Will continue to update website, users, etc.

Parks and Open Spaces Management

- Preparation for park openings underway
- New equipment fully operational – side by side replaces snowmobile and quad
- Devonian Trail – board walk complete, awaiting dry conditions to complete granular sections on Hwy 60

PARKS, RECREATION & CULTURE - UPDATE

Community Association/Playschool Supports

- Hosted Spring President's Forum at Magnolia Community Hall
- Hosted Volunteer of the Year and co-hosted Parkland Area Volunteer Action Committee Volunteer Appreciation
- Attended 17/27 Community Association's monthly meetings and least once
- Significant time spent in additional meetings and support conversations either in person or on the phone

Community Grant Funding Programs

Community Association Grants

- Received 4 Minor Sustainability grant requests in the first quarter
- Received 1 Program and Event grant request in the first quarter

Non-Profit Organization Grants

- Advertising to begin shortly for the 2018 cycle
- Deadline for grants is June 15, 2017
- Recommendations will come to Council in August

INITIATIVE UPDATE

Initiative	Start	End	Status
Parks, Recreation & Culture Master Plan	Sept 2015	June 2017	<ul style="list-style-type: none"> • Second round of engagement occurred in March • Revisions currently underway based on feedback • Final plan anticipated for June
Tri-Municipal Indoor Facility Strategy Update	December 2015	July 2017	<ul style="list-style-type: none"> • Draft plan to be presented to Committee of the Whole on May 9 • Second round of public engagement will occur, dates to be finalized • Final plan anticipated in July
Wabamun Lake South Side Boat Launch	October 2016	June 2019	<ul style="list-style-type: none"> • Potential site is being evaluated • Concept drawings is underway • Open Houses occurred in April • Second round of public engagement to occur in mid-June to mid-July • Environmental Impact Assessment to commence in May

QUESTIONS?