

TLC COVID-19 Response To-Date



TransAlta
Tri Leisure Centre

March 13 & 14

- **Board met to discuss COVID-19 options for TLC**
- **Determined facility closure was necessary**
- **Board approved facility closure as of end of day March 14**

March 17

- **GOA declares Local State of Emergency**
- **Recreation facilities no longer accessible by the public**

March 20

- **Temporary Layoff notice provided to all part time staff**
 - Two weeks notice provided
 - Expedited ROE and final pay to allow quicker access to EI/CERB
 - Secure webpage for staff
 - Continued access to EAP

April 3

- **Notice given to FT/PPT Union staff and Out of Scope**
 - Two weeks notice provided
 - Expedited ROE and final pay to allow quicker access to EI/CERB
 - Continued access to benefits
 - Work Share Funding

March 20 - April 30

- **Deep cleaning of entire facility**
- **Shutdown/Capital/Infrastructure projects**
 - Pool (Deck replacement, slide maintenance, backroom maintenance)
 - Heater replacements in arena
 - Arena skate tile replacement
 - Shotz Lounge Meeting Room
 - Track painting
- **Winter & Spring Program Sessions and Membership Impacts**
- **Funding opportunities researched and applied for**
- **2021 Budget & Corporate Plan process commenced**

April 30

- **GOA announces Relaunch Strategy**
 - Recreation Facilities identified in Stage 3
 - Date for Stage 3 TBD

April 30 – June 8

- **Capital/Infrastructure projects**
 - Arena skate tile replacement
 - Track painting
- **Staff Recall Process**
- **2020 financial projections and funding options**
- **Facility operations scenarios**
 - Physical distancing in place
- **2021 Budget and Corporate Plan process continues**
- **Great Place to Work**

June 9

- **GOA announces Stage 2 Plan**

- **Recreation facilities shifted from Stage 3 to 2**
- **Stage 2 to begin June 12**
- **Details of requirements of recreation facilities, programs and services released**

June 9 – July 5

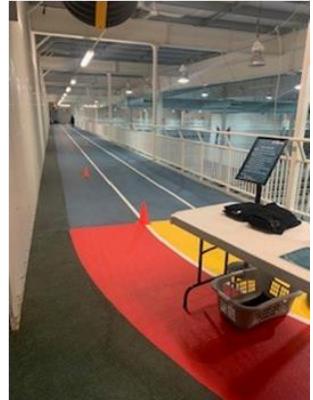
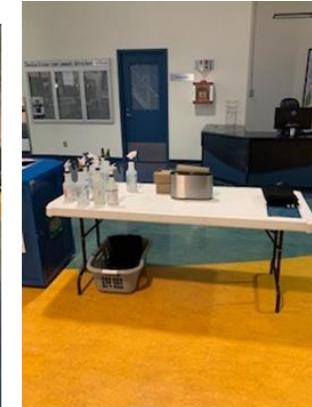
- **Documentation Updates**
 - **Rapid Response Plan**
 - **Facility Operation Plans (per amenity)**
 - **Return to Work Guide/Presentation for staff**
 - **Revised Hazard Assessments**
 - **Revised Standard Operating Procedures**
- **Staff Re-orientation Training Sessions**
 - **Provincial requirements**
 - **Facility operational changes**
 - **Department operational changes**

- ## Facility Preparation

 - Signage



- **Facility Preparation**
 - Layout and design



- **Facility Operations**
 - Capacities in each amenity
 - Capacities in dressing rooms and change rooms
 - Capacities set in staff areas, offices, common areas, etc.
 - Revised cleaning schedule for custodial and staff
 - Indoor Play Centre, Hot Tub and Steam Room closed until Stage 3

- **Program and Facility Scheduling**
 - **Classes sizes, structure and layout modifications**
 - **Fitness classes outdoors as much as possible**
 - **Preregistration required for lane swim, aquafit and public swims**
 - **Limited spontaneous use currently, mostly bookings and pre-registered spots**

Stage 1 – July 6, 2020

- **Day camps operating on South Field, Gymnasium, Parkland Room and Play Centre**
- **Fitness Centre and Track (no change rooms)**
- **Prepare facilities for Stage 2**

- **Minimal issues upon reopening**
- **Return rate of patrons slow to start**
- **Staff adjusted to new processes and protocols**

Stage 2 – July 13

- **North Field – rentals only**
- **Arenas – rentals only, no spontaneous use**
- **Prepare facilities for Stage 3**

- **Minor issues with arena protocols, some adjustments made**
- **Membership and passes increasing slowly**

Stage 3 – July 20

- **Pool - Lessons and pre-booked spots for Aquafit, Lane and Public Swim**
- **Change rooms**
- **Increased return rate with lane swim and aquafit returning**
- **Lessons working well, but some cancellations due to low numbers**
- **Change rooms access working well thus far**

July 20 – Sept 14

- **Modifications in operational practice in response to adjusting guidelines from the province**
- **Pre-booked opportunities for pickleball, badminton and volleyball within cohorts/families**
- **Face coverings required as of August 31**
- **Reactivation of memberships**
- **Fall programs**

Questions?



TransAlta
Tri Leisure Centre
