

2026
Technology & Digital Services
Council Budget

November 25, 2025

Presentation



Corporate Services Division















Technology & Digital Services Department Overview

Description

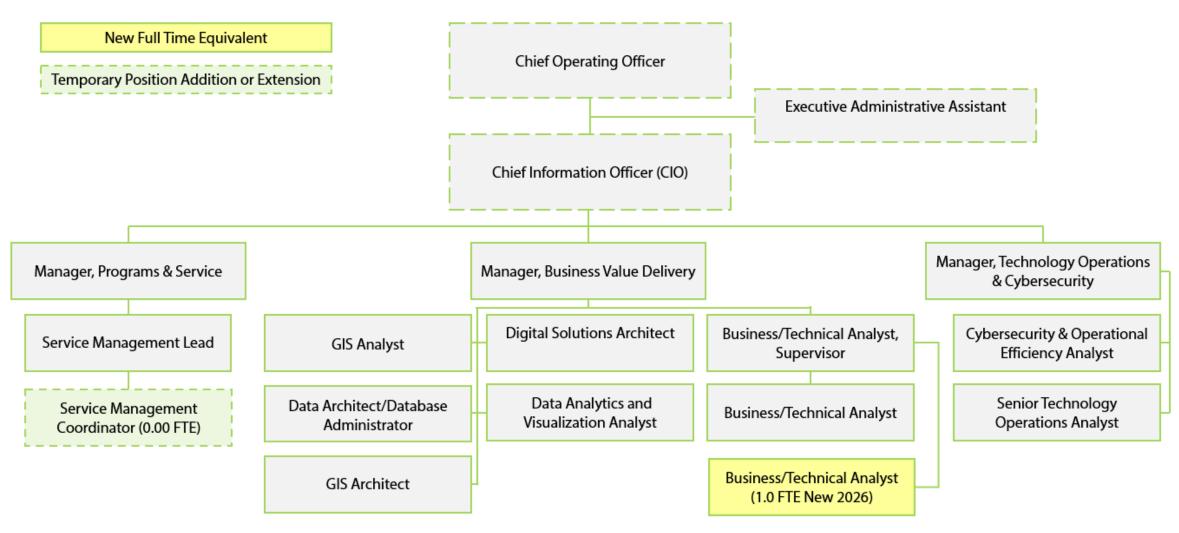
Technology and Digital Services' (TDS) mission is to lead value realization for Parkland County through datadriven investment. The department provides the information technology (IT) and support, enabling County departments to deliver services to County residents.

Services

- Technology Operations and Cybersecurity
- Business Value Delivery
- Programs and Services
- Connected Communities



Organizational Chart





Future Planning



OPPORTUNITIES

- Improve how TDS manages IT services, assets, and relationships with business partner
- Optimize information and data management
- Strengthen IT service governance and improve vendor
 and contract management
- Explore and implement new technologies, and cloudbased applications

- Address technical debt to reduce system inefficiencies, and lower maintenance costs
- Enhance and strengthen cybersecurity
- Provide advanced reporting and data analytics
- Ensure strategic technology investment and improve system integration



Future Planning

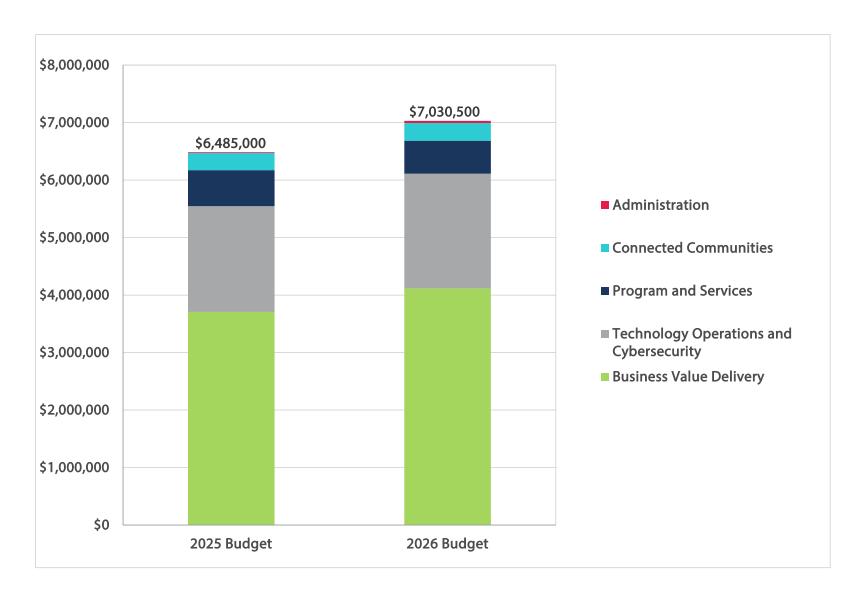


POTENTIAL RISKS

- Ability to restore services for business continuity
- Third party service provider service quality
- Increasing service expectations, making it difficult to meet rising user demand with current resources
- Shifting priorities impacting IT work
- Tariffs, inflation and other economic factors impacting materials and resource availability, and cost
- Cybersecurity

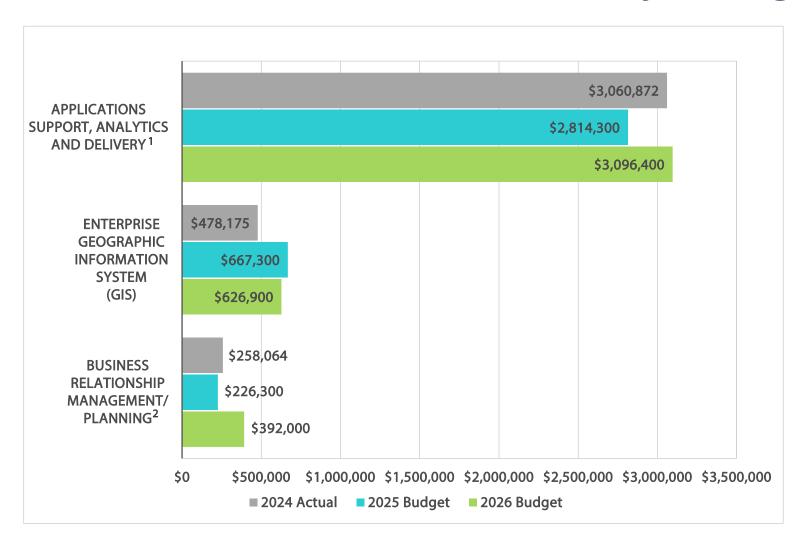


Budgeted Services Expenditures





2026 Business Value Delivery Budget Expenditure

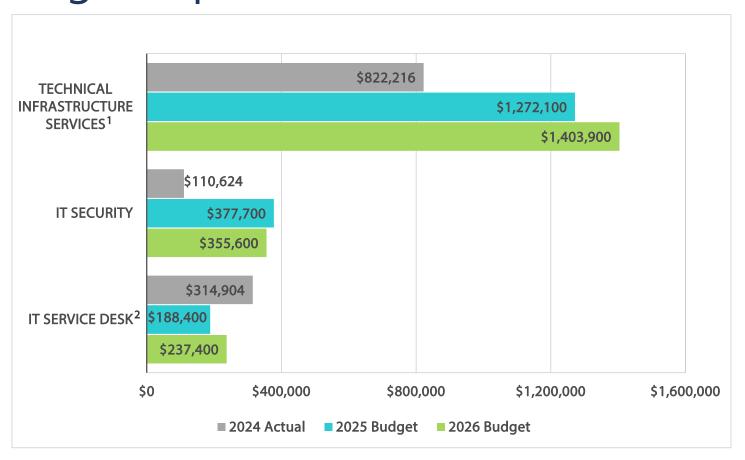


OVERALL COMMENTS

- Increase due to addition of Business Technical Analyst and payroll adjustments and increase in software support contract/subcontractor costs
- Increase due to the addition of the Business/Technical Analyst position, payroll adjustments and payroll reallocations



2026 Technology Operations and Cybersecurity Budget Expenditure

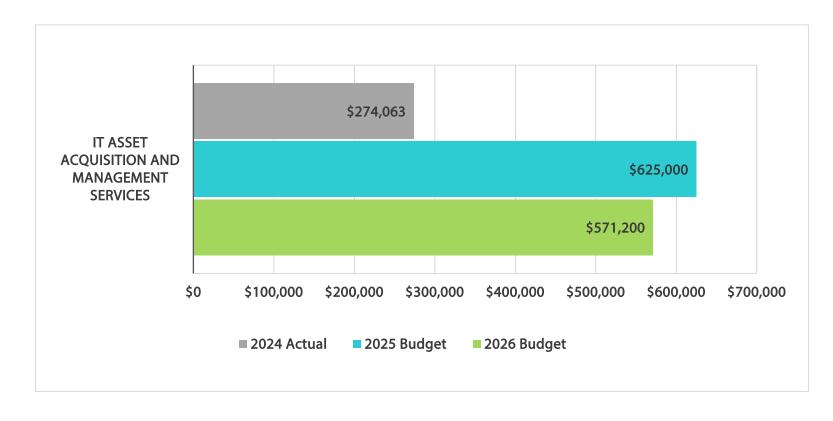


OVERALL COMMENTS

- Increase in annual hardware support contracts and annual software licensing contracts
- 2. Increase due to the addition of the Business/Technical Analyst position, payroll adjustments and payroll reallocations



2026 Program and Services Budget Expenditure

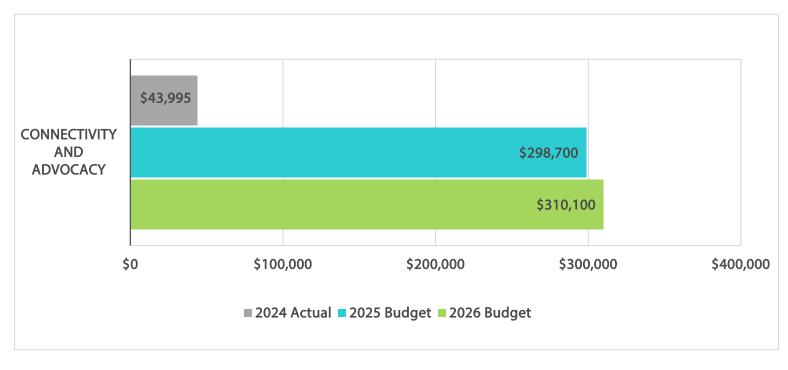


OVERALL COMMENTS

• No significant Variances



2026 Connected Communities Budget Expenditure

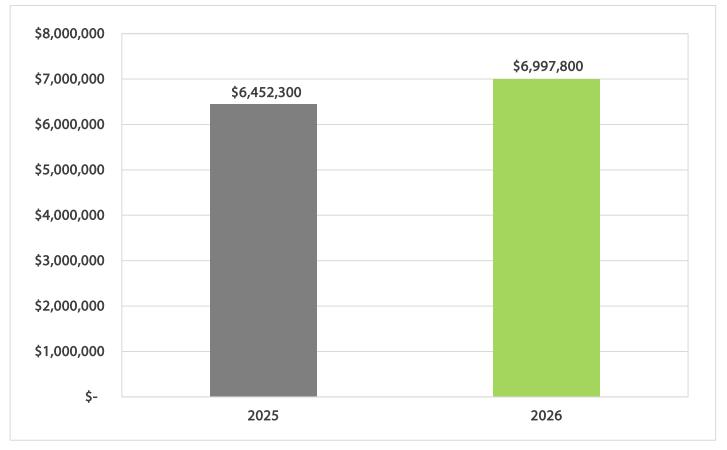


OVERALL COMMENTS

No significant Variances



Operating Program Change



Net Base Change = \$545,500



Operating Projects 2026 - \$1,487,200



Complete Communities

Broadband



Strategic Economic Diversification

No projects



Respected Environment & Agriculture

No projects



Responsible Leadership

- Advanced Technologies and Analytics
- Application Upgrades,
 Maintenance, and Support
- Cybersecurity Program
- IT Optimization Playbook
- Network Modernization and Enhancements
- New Managed Service Provider
- Professional Services Support
- Security Camera System Upgrades
- Service Management Maturity
- Office Lifecycle



Capital Projects 2026 - \$931,700



Complete Communities

No projects



Strategic Economic Diversification

No projects



Respected Environment & Agriculture

No projects



Responsible Leadership

- Boardroom and Collaboration
 Space AV
- Enterprise Resource Planning (ERP) Optimization
- Fleet Maintenance Software
- Office Lifecycle



Questions?

