

Transit Service

Service Agreements

December 8, 2015





Regional Transit Service Agreements

- Master Agreement
 - Between Edmonton, Spruce Grove, and Parkland
 - Defines transit service delivery and the responsibilities of each party
- Cost and Revenue Sharing Agreement
 - Between Spruce Grove and Parkland
 - Defines how service delivery costs established in the master agreement will be shared between Spruce Grove and Parkland
 - Defines how fare revenue will be allocated to each party



Master Agreement

- Edmonton service delivery includes:
 - Buses and drivers
 - Maintenance and scheduling
 - Rider information materials
 - Customer service inquires on scheduling
 - Collection of fares and ridership data
 - Costs charged on per day rate



Cost and Revenue Sharing Agreement

- Spruce Grove will provide:
 - Fare products
 - Vendor management
 - Monthly invoicing and reconciliation
- Parkland will:
 - Pay 100% of time to serve Acheson and new stops in Edmonton
 - Pay 50% of time between Edmonton and Acheson
 - 10% administration fee to Spruce Grove