



parkland
county

Community Services Division Update

Community Services Division

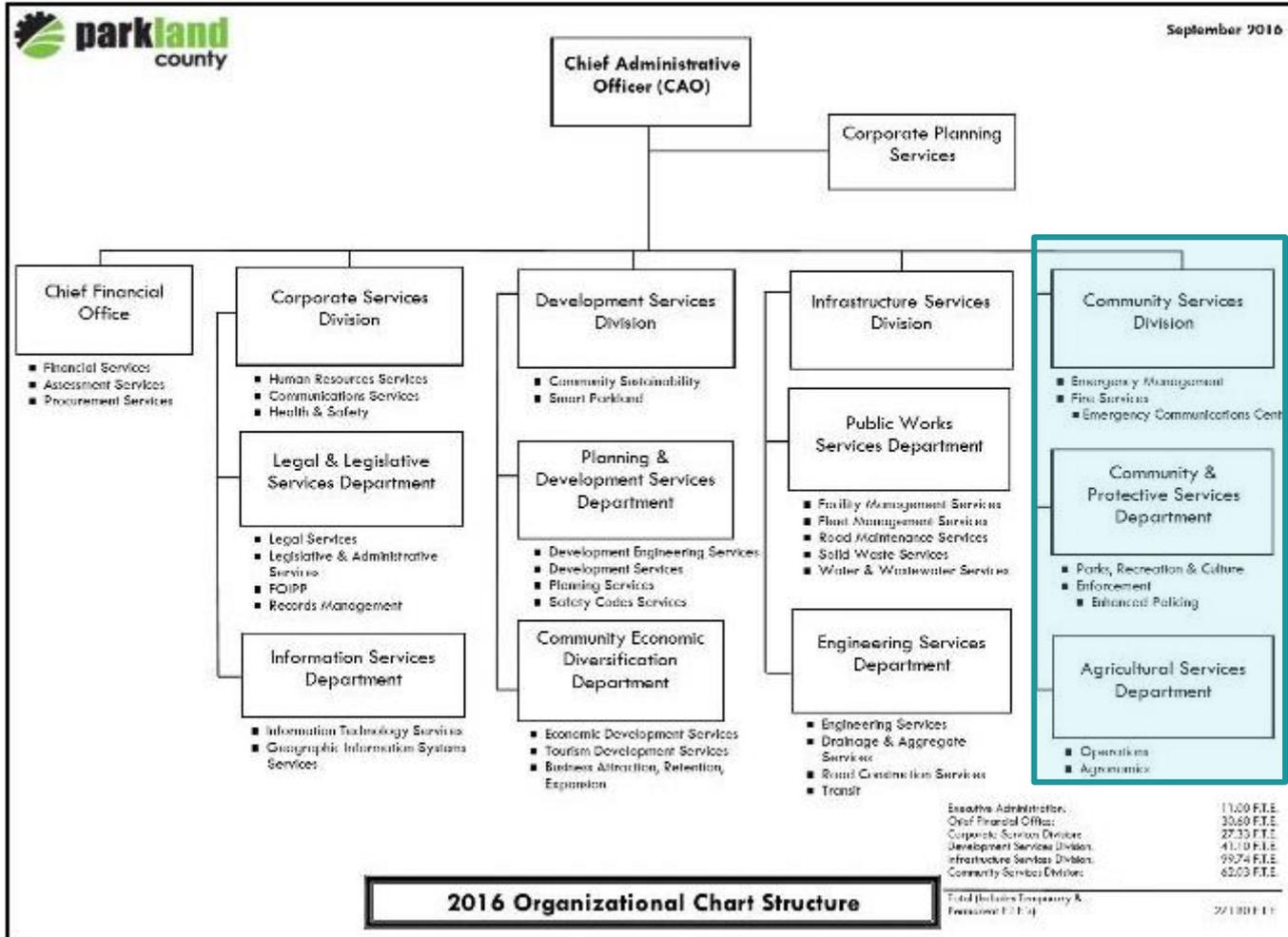
- General Overview of Division
- Business Unit Updates
 - Core Services Update
 - Strategic Tactical Initiatives Update
- Questions

Community Services Division

Community Services includes Agricultural Services, Emergency Communications Centre, Enforcement Services, Fire Services and Parks, Recreation and Culture.

Collectively, we contribute to Parkland County residents quality life by providing services that support healthy, safe, caring, inclusive rural communities

Organizational Chart



Community Services Division

Strategic Priority Areas

- Agriculture
- Healthy Communities
- Regional Strategy
- Environment
- Economic Diversification

Agricultural Services

Agricultural Services conducts Vegetation Management on County roads/lands, as well as private lands. We also provide extension, education and horticulture programs for residents and collaborate with Alberta Agriculture and Forestry on pest monitoring and inspections.

Agricultural Services

Core Services

Weed Inspection Program

Statistics	
New cases started	406
Residents notified of spray	1225
Weed Notices issued	117 (27 enforced)
Weed complaints investigated	76

Agronomy Program

Surveys Completed	
Clubroot	243 fields scouted
Fusarium	12 field surveyed
Bertha Armyworm	2 trap sites
Diamondback Moth	2 trap sites
Grasshopper	45 sites
Wheat Midge	5 fields sampled

Agronomy Program Con't...

Extension Activities	
Monthly crop reporting	ALUS
Workshops	Green Acreages Night
Rural Café	Classroom Agriculture
Acreage Days	Annual County Tour
City Slickers	

Horticulture Program

- Maintained trees, shrubs, & plant material at County facilities.
- Provided support to County residents
- Provided technical assistance to Green Acreages Guide
- Provided onsite assessments at the request of Planning and Development & Engineering Services
- Site selection for City of Edmonton mosquito monitoring
- Removal of hazardous trees as per Administrative Directive A-AG10
- Coordinated the re-vegetation on County properties disturbed by construction and reclamation projects

Corporate Support

- County vegetation management on County road allowances, lands, hamlets, MR/ERs, gravel pits, parks.
- Communications tower management including inspections, mowing, chemical/hand weed control
- Parks weed management for County parks
- Bamber gravel pit weed control
- Transfer stations weed control
- 4 sewage lagoons inspected
- Subdivision weed inspections, control methods applied to 57.
- 3 community halls inspected, weeds controlled
- Grazing reserve weed inspection/control
- Invasive species identification at Provincial parks and natural areas
- Roadside mowing/spraying in 38/44 (86%) of the townships, to be completed in October

Pest Management

- Wild boar inspections with Alberta Agriculture & Forestry
- Bounty/control programs for northern pocket gophers, richardson's ground squirrels and coyotes
- Inspections for Norway rats
- Rented live traps for problem wildlife

Agricultural Services Initiatives

Event	Start	End	Status
Education/Smart Parkland	March	Ongoing	Webinar training was Sept 2016 but will be staff are in place
Ag related events	January	Ongoing	<ul style="list-style-type: none"> • Alberta Wetlands Rapid Tool • Working Well Workshop • City Slickers • Three Acreage Owners • Lake Isle Flowering committee
Web Page Updates	January	October	Work with Comms to the new format

Agricultural Services Initiatives

Event	Start	End	Status
Development of new programs to notices, crop inspection	April	December	Work with GIS to develop a
Future of Agriculture	May	December	<ol style="list-style-type: none"> 1. To EC Sept 28, 2016 2. Council workshop Nov 1, 3. To Council for information 4. Develop an Action Plan to recommendations
Coordinate department move to	July	June 2017	<ul style="list-style-type: none"> • Advertise locally • Host an open house BBQ • Pre-informing residents move
Organize Provincial ASB	January	Jan 2017	Organize all aspect of the ASB Conference and host

Emergency Communications

Parkland County Emergency Communications Center is the fourth largest PSAP (Primary Service Answering Point) in Alberta for 235,396 residents and approximately 38,000 km² of land.

We are an Accredited Center of Excellence for Fire Dispatch. Other dispatch services include Community Peace Officers, Parkland Public Works/ Utilities and work alone monitoring.

ECC Core Services

- Provide (24/7) 9-1-1 call answer to over 60 municipalities serving a population of 235,396
- Provide emergency fire dispatch to 47 fire departments
- Provide community peace officer dispatch to 9 community peace officer departments
- Provide a communication link with the RCMP, STARS, EMS and Disaster Services
- Provide alarm monitoring for County facilities and work alone monitoring by way of contractual fee for service agreements.

Call Answer Statistics

Type of Call	Jan 1-Oct 1 2015	Jan 1-Oct 1 2016
9-1-1	69,609	66,672
Fire	4,931	5,521
Peace officer	9,700	10,072
Work alone	202	228
Public Works/utility call-out	52	103
Totals	84494	82596

ECC Initiatives

Event	Start	End	Status
Fire Pro 2 CAD Export	Sept 2014	Dec 2016	Project is currently held up by Fire create a way to take our information into theirs so the FDs can benefit
Meridian Tower move	March	Dec 2016	Draft scope of work developed. for completion Dec 2016
ECC Master Plan	Nov 2015	Nov 2016	Presenting to Council Nov 4, 2016
Real Time printer upgrade	May 2014	Dec 2016	Software has been installed; waiting solution for smaller screens for each
Purchase new phone system	Jan 2015	Dec 2016	Project paused for master plan completion: Dec 2016

Event	Start	End	Status
Purchase new radio console	Jan 2015	April 2017	Project schedule being reviewed to alignment to new technologies and recommendation
Antenna/Coax cable	June 2016	Dec 2016	Project scheduled to align with tower plans
Upgrades occurring to Leduc radio systems adding ROIP redundancy	May 2016	Dec 2016	Expect completion by Dec 2016
Addition of Enoch Fire Services	Jan 2014	Dec 2016	Waiting for Telus to finish the reserve. Once finished 911 connected. Radio equipment in have been signed
CAD Mapping Project	March	Dec 2016	Current mapping used built by Awaiting to enter AHS mapping data Each municipality had to sign off for

Enforcement Services

Parkland County Enforcement Services works diligently to ensure the safety and quality of life of our residents. Our 16 full time Community Peace Officers patrol County roads and residential areas to enforce the Traffic Safety Act, provide Municipal Bylaw enforcement, and to patrol our recreational areas and parks.

Our Animal Shelter, open 7 days a week, provides care and temporary housing for animals found running at large in the County – with the ultimate goal of reuniting our residents with their pets.

Our commitment to youth is illustrated through our many educational programs offered in Parkland County schools, including pet safety, off-highway vehicle safety, drug and alcohol resistance education and young drivers programs.

Our Peace Officers liaise with the RCMP, Crime Watch Groups, Pet Rescue Agencies and numerous provincial agencies to ensure that the services we provide are responsive and relevant.

Enforcement Services

Core Services

Staffing Coverage

	Jan	Feb	March	April	May	June
Shift coverage	77%	67%	79%	73%	86%	89%
Training/sick/vacatio	23%	33%	21%	27%	14%	11%

Enforcement Activities

	Jan	Feb	March	April	May	June
No. of high visibility patrols	1947	1723	1914	1469	1662	1759
No. of investigatio files generated	191	190	202	241	270	308
No. of violation tickets	206	267	231	176	168	63

Gravel Hauling Activities

	Jan	Feb	March	April	May	June
No. of gravel trucks stopped	10	2	6	8	8	20
No. of offences committed	12	17	6	17	19	27
No. of pit operator	3	10	6	6	9	11
No. of driver complaints	2	2	0	8	6	10
No. of driver suspensions	1	0	0	1	3	2

Outside Agency Contracted Enforcement Services Activities

	Jan	Feb	March	April	May	June
No. of investigation files generated Village of Spring	10	1	4	5	2	1

Animal Shelter Activities

	Jan	Feb	March	April	May	June
No. of Parkland County impounded	20	49	15	21	17	27
No. of Parkland County returned to owner	16	34	10	16	12	24
No. of animals adopted	2	3	3	2	3	1
No. of animals adopted to rescue agencies	2	12	2	3	2	2

Outside Agency Animal Shelter Activities

Animals Impounded	Jan	Feb	March	April	May	June
City of Spruce Grove	5	9	13	22	12	33
Town of Stony Plain	5	5	8	14	9	26
Village of Alberta Beach	-	-	-	-	-	1
Town of Onoway	-	-	-	1	-	-
Village of Wabamun	-	-	-	-	-	-
Village of Spring Lake	-	-	1	-	-	-

Enforcement Services Initiatives

Event	Start	End	Status
Crime Watch office support	May 2016	Oct 2016	Working through logistics for facility access.
Revision of Animal Shelter agreement for Stony Plain Grove	May 2016	June 2016	Agreements completed and
Enforcement Services office	March	Sept 2016	Relocation is complete. Still some remaining with regards to calls being will continue to educate staff on

Fire Services

We provide high quality, efficient and effective emergency response to: fires, rescues, hazardous materials incidents, environmental incidents, life threatening medical incidents, fire safety inspections and fire cause investigations.

Our team is comprised of 120 and volunteer personnel who regularly dedicate themselves to training and emergency response from five directly operated fire stations.

An additional three contracted fire stations support a regional response model to complete a comprehensive emergency response to Parkland County.

Fire Services Core Services

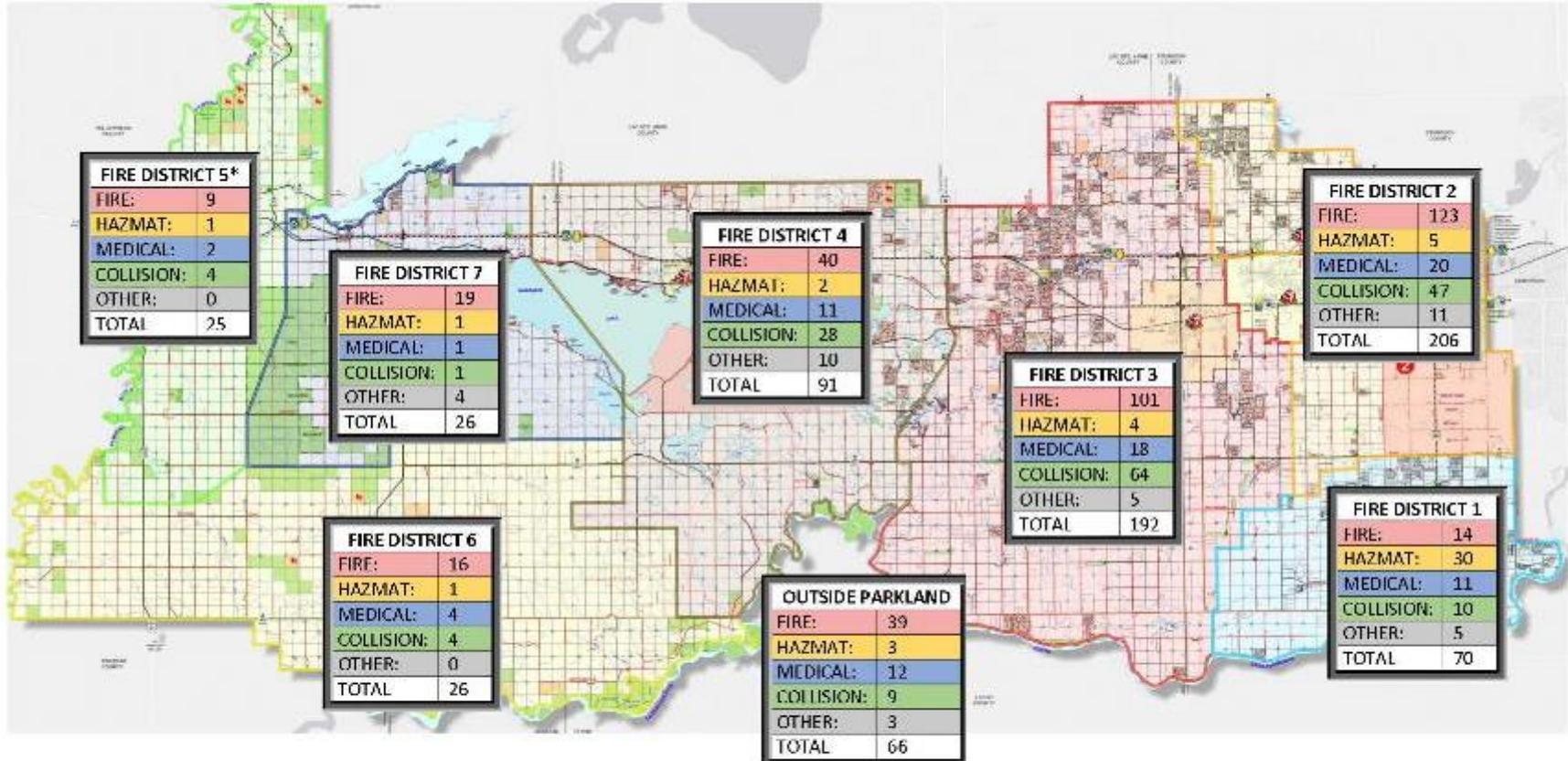
Incident Data

	2015 Jan 1 –Oct 1	2016 Jan 1 – Oct 1
Fire	317	361
Hazmat	15	47
Medical	55	79
Collision	182	167
Other	35	38
Total	604	692

Incidents by Location

- 626 in Parkland County
- 66 Outside Parkland County

Generic Geographic Display of Incident Data



FIRE	HAZMAT	MEDICAL	COLLISION	OTHER
False Alarms, Explosions, Lightning Strike, Marine Fire, Outside Fire, Smoke Investigation, Structure Fire, Vehicle Fire, Train/Rail Fire	Fuel Spill, Gas Leak, Odor, Hazardous Material Spill/Release,	Assistance Provided to Alberta Health Services	Motor Vehicle Collision, Train/Rail Collision	Aircraft Emergency, Citizen Assist, Confined Space, Structural Collapse, Electrical Hazard, Entrapment, Assist RCMP, Assist Utility Co., Suspicious Package, Bomb Threat

*Fire District 5 (Intwistle Area) Serviced by Yellowhead County, data is only accurate to June 01, 2016

Personnel Data

	Headquarters	B2 Acheson/ P.Village	B4 Wabamun	B5 Tomahawk/ Seba Beach	Total
Current no. of staff	5	49	21	30	108
No. of staff hired	1	17	5	7	30
No. of staff lost	1	18	2	10	31
Total plus/ minus	0	-1	+3	-3	-1

Staff Experience

- 48% less than three years
- 24% 3-7 years
- 28% greater than 7 years



Fire Services Initiatives

Event	Start	End	Status
Fire Services Master Plan	2015	June 2016	Completed. Presented to Council work with Council on Service levels implementation through business
Wabamun Fire Services	May 2016	Est. late fall	Finalizing agreed terms and Council
Yellowhead County Fire Services	March 2016	Ongoing	Started negotiations on principles Evaluating long term strategies and options
Stony Plain Fire Agreement	July 2016	Jan 2017	Reviewing terms and financial presentation to Council
Devon Fire Agreement	Sept 2016	Jan 2017	Preparing for discussions on service and cost models
False Alarm Bylaw	Oct 2016	Jan 2017	Preparing draft bylaw for Committee of the Whole on Oct. 4
Fire Fighter Recruiting Campaign	Sept – Oct	Oct 2016	Recruit training Oct 2016 -March

Parks, Recreation & Culture

In addition to overseeing municipal parks and cemeteries and creating recreational and cultural opportunities for County residents, Parkland County's Parks, Recreation & Culture department provides community development services and facilitates volunteer management and recognition. As well, the County coordinates and monitors cost sharing agreements with other municipalities and serves as a liaison for Parkland County's Municipal Library Board.

PRC Core Services

Meridian Sports Park & Entwistle Pool

- Management of rentals, public access, maintenance and life cycle management/sustainability

Cost Share Agreements

- Contract management for agreements with six municipalities
- Fund two cultural facilities

Parks and open spaces management

- Maintain four primary parks and six secondary day use parks
- MR/ER management, as required
- Turf maintenance at all County facilities
- Trail maintenance and construction
- Maintain washrooms, boat launches, garbage containers

Cemetery Management

- Operation and maintenance of nine cemeteries
- Maintain records of plot reservations, purchases and burials
- Turf maintenance, opening/closing of plots

Community Association/Playschool Support

- Attendance at board meetings
- One on one assistance to address specific needs
- Presidents forum and Volunteer of the Year events
- Addition supports (funding, information and referral, training etc.)

Community Group Grant Funding

- Manage 10 grant programs
- Manage Canada Celebrates 150 Grant as a one-time funding opportunity

Family and Community Support Services

- Contract management with six external municipalities to provide services to residents
- Information and referral services
- Provided funding to two FSCC eligible groups
- Managing Emergency Social Services section of the Disaster Services Plan. Includes operation of evacuation/reception centre

Local Programs and Events

- Direct programs and special events such as Volunteer of the Year, Snow Removal program, “Love Where You Live” (formally Block Party), Ice making workshop, swimming lessons and aquatic training, summer day camps
- Local committees

Regional Programs and Partnerships

- Representation at regional committees
- Planning/operating regional programs and special events such as National Aboriginal Day, Mini Monster Bash, PAVAC’s Volunteer event, Fall and Spring Info Fairs, Seniors Conference, Community Development workshops and Funders Forum

University of Alberta Practicum Program Placement

- Provide opportunity for students (1-2 positions per school term) in the Bachelor of Arts in Recreation, Sports and Tourism to gain practical work experience in areas of interest to the student

PRC Initiatives

Event	Start	End	Status
Parks, Recreation & Culture	Sept 2015	Feb 2017	<ul style="list-style-type: none"> • Draft plan scheduled to go to • Second round of public • Final plan anticipated early 2017
Social Development Plan	June 2016	April 2017	Consultant has been engaged, will phase in Oct/Nov. On target for April completion
Not for Profit Organizational Funding Policy	Jan 2015	Oct 2016	4 information session held prior to deadline. Applications are being recommendations going to Council consideration
Aeration at Chickakoo Lake	Sept 2013	July 2016	Project successfully completed

Event	Start	End	Status
Parkland Celebrates Canada	April 2016	Dec 2017	Grant application has been to being late Sept. Application December 2016, funding to be
Approve Tri-Municipal Indoor Facility Strategy and	Dec 2015	March	<ul style="list-style-type: none"> • First phase of public engagement • Consultants to complete draft • Second round of public in September based on draft
Devonian Gardens Trail	June 2016	April 2017	Construction has begun, majority of completed by October with the trail portion completed in the
Constable Chelsey Robinson Opening	June 2015	Sept 2016	Successfully hosted the grand 100 in attendance
Constable Chelsey Robinson agreement amendent	Dec 2015	Nov 2016	Submitted a request to the Province Recreational Lease to allow boat continue. Awaiting their decision, received will take appropriate next

Event	Start	End	Status
Entwistle Multi-purpose Hub Program	Dec 2015	Oct 2016	Functional Program has been further direction with regards to next
Administration Support	May 2016	Sept 2016	Transition is substantially been relocated. Still some transition with calls being misdirected, will and educate staff on changes
River Valley Alliance- Plan of Land Acquisition Exploration	May 2016	Spring	<ul style="list-style-type: none"> • RVA to fund this piece of work funding. PRC staff involved as Committee. • Preliminary Design developed to what lands would be required for development • Once complete, land acquisition occur
Summer Recreation	July 2016	Aug 2016	Successfully partnered with Alberta the Future to host 4 camps with a participants

Questions

