

Mat [REDACTED] Matthews
[REDACTED]
[REDACTED]
[REDACTED]

January 6, 2015

AnnLisa Jensen
c/o Parkland County
53109A HWY 779
Parkland County, AB. T7Z 1R1
Attention Taxation Office

Re: Legal Description 4-25-051-07-SE, Plan 0124256 Lot 9

Dear Ms. Jensen,

Recently my [REDACTED] and I received a letter in the mail regarding property taxes for the above mentioned property. We were a little disheartened to learn that in addition to the letter outlining our responsibility to pay, there were also additional monthly interest charges totalling approximately \$150.00. This is the first time we have seen any requirement to pay and when I contacted Parkland County's taxation department, I was informed that letters were sent out last May. We did not receive any letter in May regarding payment requirements, otherwise, this payment would have been promptly made to avoid any late penalties.

Prior to my letter to you, I wanted to inform you that we have made the payment to Parkland County via check. I also spoke to the taxation department and have agreed to pay the additional charges via online banking. By the time you receive this letter, both payments should be in Parkland County's possession.

My request to you is to have these charges reviewed and credited back towards my 2015 tax assessment. I am deeply disappointed that we never received the initial bill in the mail but will cover these costs. In speaking with the office, they had mentioned that there was nothing they could do to reverse the charges, and insisted that I prepare a letter to you requesting the reversal of interest charges.

My [REDACTED] and I are asking that you kindly review our situation and consider reimbursing us for the unnecessary fees. Again, as mentioned before, had these charges been received by us back in May, we would have promptly made our property tax payment to avoid any late penalties.

Should you have any questions or require further information, you are free to contact me at

[REDACTED]

Respectfully yours,

[REDACTED]
Mat L. Matthews