



Family and Community Support Services

Collaborative Action Group

Presentation to

Parkland County Council

September 18, 2012

Our Partners



FCSS Background

- FCSS is “locally driven, preventative social initiatives to enhance the well-being of individuals, families and communities”
- Governed by FCSS Act and Conditional Agreement Regulation
- 80/20 funding formula

History

- Parkland County began accessing FCSS funding in 2002 which began our on going agreements with:
 - City of Spruce Grove
 - Town of Stony Plain
 - Yellowhead County
 - Town of Drayton Valley
 - Leduc County

FCSS Program Examples

- Our Partners provide a variety of programs that are preventative in nature, including:
 - Children's Programs and Youth Programs
 - Adult Programs
 - Seniors Programs
 - Families
 - Community Development

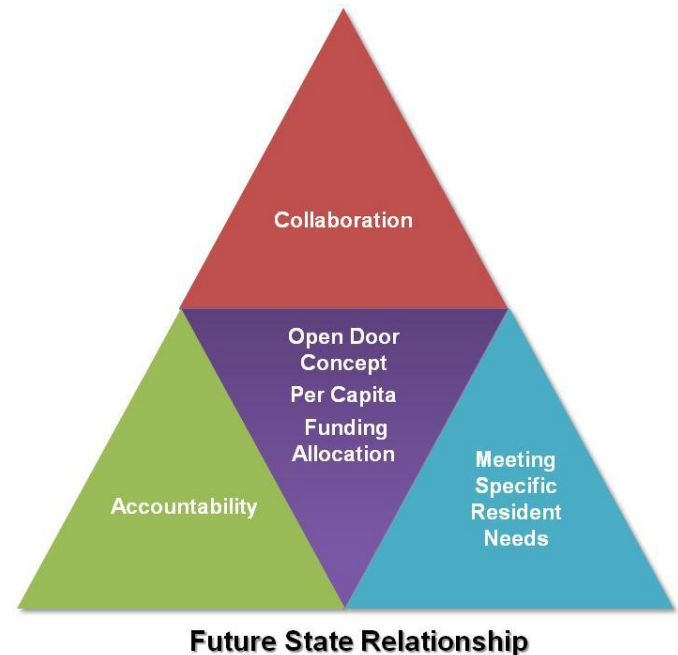


Parkland County Programs & Use of Funds

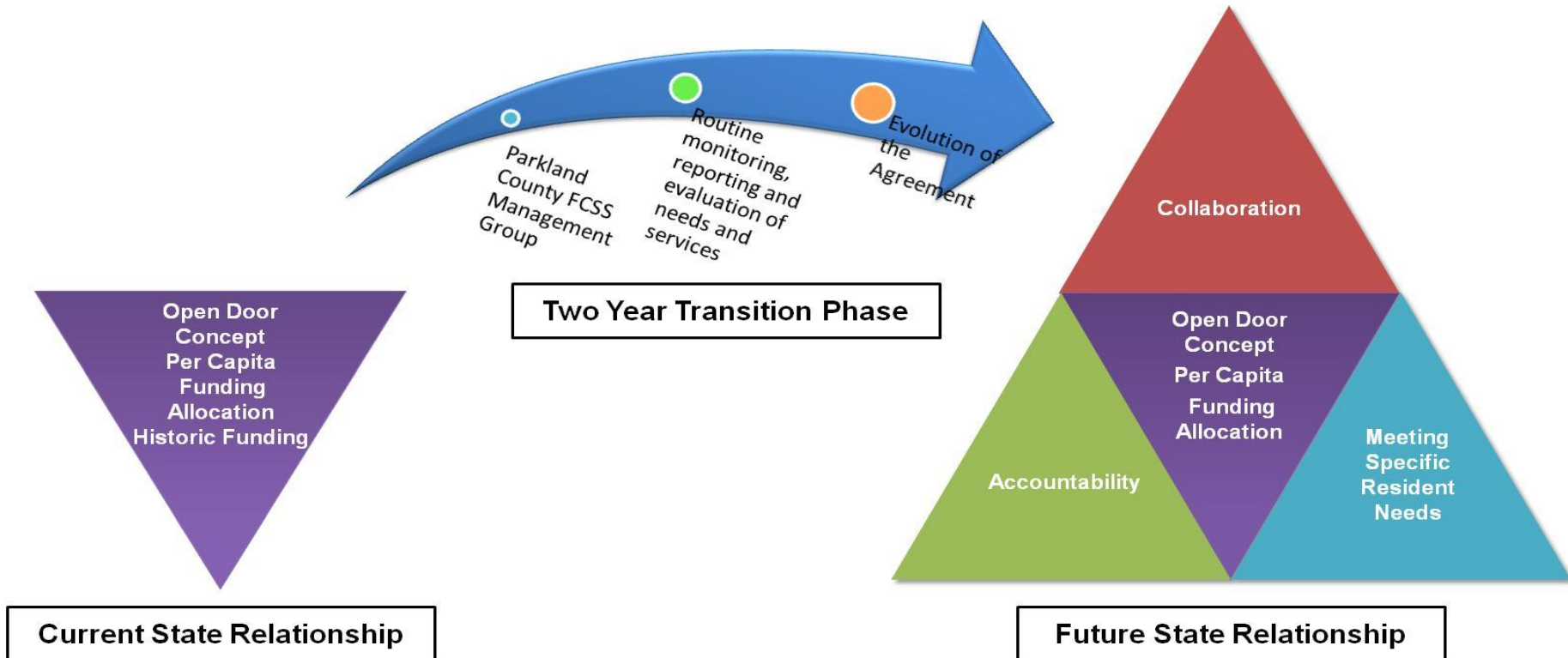
- We do utilize some of the funds we receive for our own purposes including:
 - Wages and Training for staff
 - Offer our CA's and Area Non Profits assistance with Board Development and Parkland Development
 - 211 Program and Service Referral
 - Driveway Snow Removal Support Program
 - Volunteer Appreciation
 - Appreciation Items for volunteers
 - Annual Volunteer of the Year Banquet

The Review

- Build upon current relationship
- Redesign to include 3 additional foundational pieces:
 - Collaboration
 - Accountability
 - Meeting Specific Needs of Parkland County Residents



Transition Period



The Three Foundation Pieces

- Collaboration:

-Development of the Collaborative Action Group to manage the relationship between the County and partnering municipalities as well as to assess and address the needs of Parkland County residents in a collaborative setting



- Accountability:
 - Three feedback mechanism will be implemented throughout the transition period
 - Routine monitoring and reporting of FCSS program and service outcomes on a routine basis
 - An annual FCSS review
 - A bi-annual assessment of the agreement (as this is a three year agreement now, we will review annually).

- Meeting the Specific Needs of Our Residents
 - Ongoing needs assessment processes
 - Baseline dollars provided for access
 - Additional dollars provided to meet identified needs of Parkland County residents



Needs of
residents

Means



Monitoring and Evaluation

- C.A.G holds quarterly meetings
- Annual evaluation form that was created by this group and is based on the Provincial Report.
- Will be reviewed to determine if we are achieving our desired outcomes.



Items being Evaluated & Reported On

- Topics include:
 - Parkland County Residents Served
 - Trends
 - Community Based Initiatives (ie. Anti-bullying coalition)
 - Programming and registration/drop in numbers
 - Partnerships Developed (ie. Parent Link)

Format and Structure of New Agreements

- A three year term agreement from January 1, 2011- December 31, 2013
- Based on Population for Baseline Funding with opportunity for additional funding for additional services (ie. Parkland Village Programming)
- Inter-municipal Cooperation
 - C.A.G
 - Improved relationships between partner organizations
 - NO barriers for residents to participate.

Funding Schedule: Current Funding Amounts

- City of Spruce Grove: \$ 145,731.62
(plus \$35,000.00 for Parkland Village Programs)
- Town of Stony Plain: \$ 145,731.62
- Yellowhead County: \$ 55,918.63
- Town of Drayton Valley: \$ 35,751.26
- Leduc County: \$ 86,968.87



2012-2013 Initiatives

- Strategic marketing and communications plan
- End of 2012 and 2013
 - evaluating and reporting document used to determine funding allocation for 2014 budget and new agreements
- Additional outreach program delivery
 - can be done to continue to meet resident needs (ie. Hosting programs in our community halls)

Village of Wabamun

- Recently has started their own FCSS program
- Is looking to partner and collaborate with our funding partners to bringing programming to the Town via outreach program
- Would like to discuss a Cost Sharing Agreement with Parkland County to provide more directed programming for their unique community needs

Our Partners

- The slides have been provided by each of our partners and they will each speak to these and their community programs.





Drayton Valley & District

Family and Community Support Services

- Funding Partner to over 40 area non-profits to assist them to achieve their goals through financial assistance and support
- Partners with non profits, RCMP, schools, etc. to provide enhanced programming in the area
- Experiencing community difficulties due to a number of factors including transitory workers and now a lack of public transportation to community.

Town of Drayton Valley cont.

- **9686** people were served by sixty three programs in 2011.
- **1128** families were directly impacted by an FCSS program in 2011.



Town of Drayton Valley cont.

Preventative social programs, where people gain new skills and knowledge that will create a community that is resilient to crisis. Drayton Valley and District FCSS offers forty one in-house programs and services and have provided funding for twenty programs offered by ten different agencies so far this year.

Resilient Communities work together to prevent social problems and provide opportunities for children, youth, families, adults and seniors to fully participate in the community. Drayton Valley and District FCSS has initiated seven interagency groups who are working in collaboration with one another. FCSS has partnered with eleven additional community initiatives.

Volunteers make social programs and resilient communities possible by giving their time and expertise to others. Volunteers benefit from FCSS programs by learning new skills to make their job as a board member easier and value the recognition they receive when they attend the annual FCSS Volunteer Appreciation banquet.

Town of Drayton Valley cont.

All residents of Parkland County who are 55 years of age or older have access to the *Seniors Wellness Program*. There are currently 10 people who are active participants.

All students from Parkland County attending high school in Drayton Valley will participate in the *Making Financial Cents Program*. There are 18 students currently registered.

10% of participants of *Parenting After Separation* are Parkland County residents.

Town of Drayton Valley cont.

Organizations are
partnering to
maximize resources

People have access to
the services and
resources they need in
order to become more
resilient.

Our focus for 2010 – 2015 is based on the strategic goals that were identified as being the priority areas during our FCSS strategic planning process. Each being evaluated through outcome measurements.

Generations are
connecting and working
in collaboration with one
another

People have a
sense of
belonging and
ownership of their
community.



- Program based offering a variety of programs including home support (light housekeeping) to the Community of Entwistle and surrounding area.
- Accesses additional funding to provide family outreach and child and youth programming such as Roots of Empathy, Active Parenting in 3, Fun Friends and It's Cool to Know Your Way in a Relationship.

Yellowhead County cont.

- Works very closely with Regions 6 & 7 Child and Family Services, Alberta Parenting for the Future and Alberta Health Services.
- Provide special project grants to community agencies providing preventive social services, as identified in Provincial Act.
- Individuals served in 2011: 2390
- Families served in 2011: 269



- Parkland County dollars primarily fund FCSS services in the Graminia community.
- Leduc County provides FCSS services, which include the following:
 - Family Support Services
 - Seniors Services
 - Counselling and playschool subsidies

Leduc County cont.

- A Family Support worker is based out of Graminia School and provides the following short-term support to families, youth and children:
 - Information and referral
 - One-to-one visits
 - Workshops and events (Gr. 4/5 Girls Get Going, Gr. 9 Red Cross Healthy Youth Relationships, Positive Discipline for parents)
 - Support groups (RAINBOWS grief and loss, friendship groups)

Leduc County cont.

- A Seniors Services Coordinator is based out of Leduc County and provides the following services to people who are over the age of 65 or have a disability:
 - Information and referral
 - One-to-one visits
 - Subsidized housekeeping (Outreach Home Support and Home Help)
 - Community information sessions (elder abuse, fraud)

Leduc County cont.

- Counselling and playschool subsidies are available to families.
 - Fees and subsidies are based on a sliding scale (according to income and number of children).
 - Counselling subsidy is available to families with a gross income less than \$75,000, who have no access to an employee insurance benefit plan.
 - Playschool subsidy is available to families with a gross income less than \$72,000, who are ineligible to receive Child Care Subsidy through AB Children and Youth Services.



Mission Statement

Stony Plain FCSS supports families and individuals in all life stages through prevention focused programs to promote and maintain social wellness for a healthy community.

Stony Plain FCSS offers programs and services that reduce family and social breakdown. We endeavour to encourage personal family wellness, growth and empowerment.



Program and Service Areas include:



Children and Youth

Stony Plain Youth Centre, Drop-In and Ongoing Activities/Events, Regular and Summer Programs, Counselling, Back Alley Threadz, Youth Volunteering

Adults and Families

Information & Referral Services, Anger Management, Parenting After Separation, Basic Facilitation, Seasonal Programs, Support Groups, Mediation and Counselling Services



Seniors

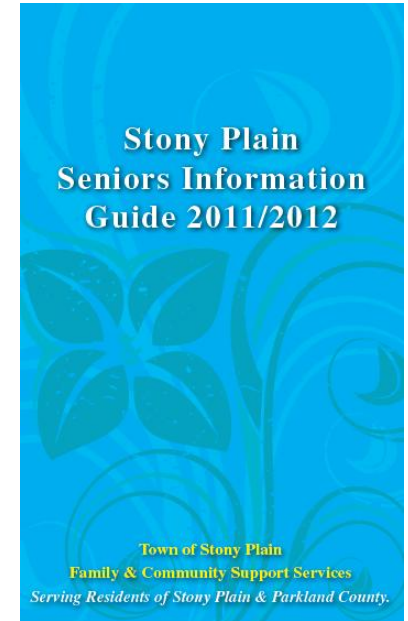
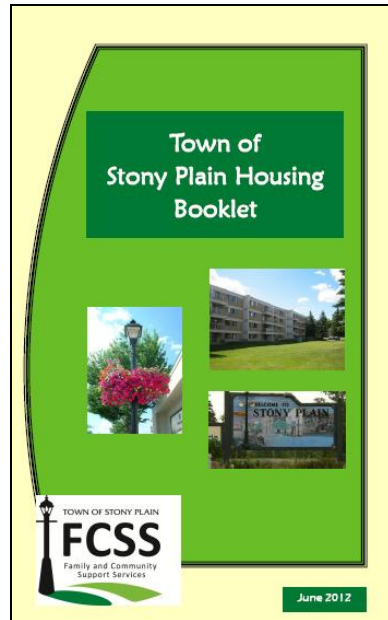
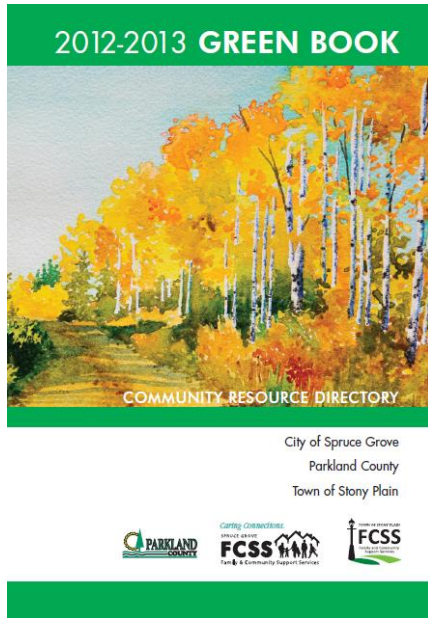
Home Support, Information Sessions, Annual Seniors' Week, Seniors' Conferences, Information & Referral

Community Development

Partnerships and Connections, Stony Plain Volunteer Centre, Capacity Building, Volunteer Programs, Information & Referral Services, Grants Program



Information & Referral Publications



Resource Lists: variety of needs or services from counselling to lawn care



COMMUNITY CONNECTION

Parkland County Telephone Calls for Information & Clients Served by Town of Stony Plain FCSS

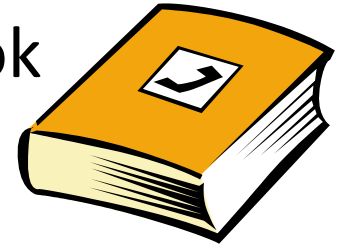
- **January to December 2011 : 267**
- **January to June 2012: 191**



Baseline Services:

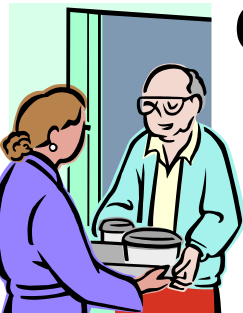
1. Increase community knowledge and access to resources and services

211, Information & Referral, Green Book



2. Provide services to the community.

Counselling, Home Support, Income Tax Clinic,
Meals on Wheels



City of Spruce Grove cont.



3. Provide programs to the community to address identified needs.

Youth – drop-in, youth groups, registered programs, in-school programs, summer programs

Families – support groups, Roots of Empathy, parent & tot programs, parenting programs

Adults – mandated programs, information sessions, health & well-being programs, ESL program

Seniors – pre-retirement program, information sessions, social programs

City of Spruce Grove cont.

Parkland Village Programs:

- ✓ **Parkland Village Youth** – meets weekly
- ✓ **Roots of Empathy** – at Parkland Village School
- ✓ **Registered Programs for Youth** – Babysitter & Cyber Safety, Junior Gourmet
- ✓ **Travelling Playground** – July & August
- ✓ **Seniors Dance Night** – monthly event
- ✓ **Parent & Tot Drop-in** – weekly program



City of Spruce Grove cont.

- Parkland County Residents accessing our programs made up *26% of participants in our registered programs in 2011.*



Questions?

