

2019 - 2020 COUNCILSTRATEGIC **FOCUS AREAS**

Streamlining operations and systems

Replacing reliance on coal

Customer-focused organization

ADMINISTRATION STRATEGIC EXECUTION

TECHNOLOGY & PROCESS

- Streamline and automate workflow
- ▶ Integrate and reduce applications
- ▶ Eliminate duplication
- Provide foundational training
- ► Enhance analytics

ASSET MANAGEMENT

- Strengthen land administration
- Complete agriculture programs and services review
- Explore creative/alternative asset management
- Develop sustainable infrastructure plans and infrastructure preservation strategy
- ▶ Implement community sustainability plan

PEOPLE

- ▶ Implement behaviour based work
- Foster a customer service culture
- Align teams to support cross-functionality and agility
- Unify priorities at all levels
- ▶ Embed change management
- Strengthen internal communication
- Succession planning

FISCAL RESPONSIBILITY

- Cost containment
- Resource planning
- Prioritize spending
- Capture and refine service levels

- ► Enterprise Resource Planning (ERP)
- ▶ Key areas:
 - D365
 - Customer Relationship Management (CRM)
 - Payroll and Human Resources
 - Emergency **Communications Centre**
 - Procurement
 - Finance
 - Planning and Development

- ▶ 2019: Entwistle Hub and **Keephills School**
- ▶ 2019 2020: Waste Transfer Station, Salt Shed, Salt Remediation, and Legend **Estates**
- ▶ 2020 2021: West Central Fire Hall
- ▶ 2021+: Wild Phase 3, new recreation facility in Spruce Grove / Stony Plain, Major road construction (Hwy 60 and 628)
- ▶ Front line leadership and technical training
- ▶ Drug & Alcohol, Code of Conduct, and Respectful Workplace policies
- ▶ Full implementation of the electronic safety system
- Multi-year capital plan and operating plan
- ▶ Economic development plan
- Completion of TransAlta filings
- Priority based budgeting (PBB)
- Regional Plan

- Assurance of regulatory and policy compliance
- ► Enables and enhances transparency, accountability, integrity, efficiency, and innovation in all operations
- Supports decision-making with highly accurate short-term and long-range analysis
- ▶ Efficient use of time and systems
- ▶ One source of truth for all data and information
- ▶ Ability to be responsive and nimble

- ▶ Acheson Zone 4 Resevoir

Sustainable infrastructure

Agriculture and land use

▶ Long term infrastructure

planning and management

▶ Regional collaboration

▶ Focus on core services

Investment readiness

community

Well planned and maintained

- ▶ Safe and secure community
- ▶ Recreation, culture and community well-being
- ▶ Responsible, accessible and courteous to customers
- Embrace corporate values and ethics
- Attracts, motivates, and develops a high quality workforce dedicated to public service
- ▶ Priorities are clear and aligned
- ► Employees and customers are satisfied

- ▶ Healthy and sustainable economy
- Protects and prudently manages financial, human, physical and technological resources
- ▶ Diversified tax base and revenue generation
- Reduction of time and effort with budget process
- ▶ All areas accountable to their budget
- Priority setting process and framework in place

