

TLC COVID-19 Response To-Date



TransAlta
Tri Leisure Centre

March 13 & 14

- **Board met to discuss COVID-19 options for TLC**
- **Determined facility closure was necessary**
- **Board approved facility closure as of end of day March 14**

March 17

- **GOA declares Local State of Emergency**
- **Recreation facilities no longer accessible by the public**

March 20

- **Temporary Layoff notice provided to all part time staff**
 - **Two weeks notice provided**
 - **Expedited ROE and final pay to allow quicker access to EI/CERB**
 - **Secure webpage for staff**
 - **Continued access to EAP**

April 3

- **Notice given to FT/PPT Union staff and Out of Scope**
 - **Two weeks notice provided**
 - **Expedited ROE and final pay to allow quicker access to EI/CERB**
 - **Continued access to benefits**
 - **Work Share Funding**

March 20 - April 30

- **Deep cleaning of entire facility**
- **Shutdown/Capital/Infrastructure projects**
 - **Pool (Deck replacement, slide maintenance, backroom maintenance)**
 - **Heater replacements in arena**
 - **Arena skate tile replacement**
 - **Shotz Lounge Meeting Room**
 - **Track painting**
- **Winter & Spring Program Sessions and Membership Impacts**
- **Funding opportunities researched and applied for**
- **2021 Budget & Corporate Plan process commenced**

April 30

- **GOA announces Relaunch Strategy**
 - **Recreation Facilities identified in Stage 3**
 - **Date for Stage 3 TBD**

April 30 – June 8

- **Capital/Infrastructure projects**
 - **Arena skate tile replacement**
 - **Track painting**
- **Staff Recall Process**
- **2020 financial projections and funding options**
- **Facility operations scenarios**
 - **Physical distancing in place**
- **2021 Budget and Corporate Plan process continues**
- **Great Place to Work**

June 9

- **GOA announces Stage 2 Plan**
 - **Recreation facilities shifted from Stage 3 to 2**
 - **Stage 2 to begin June 12**
 - **Details of requirements of recreation facilities, programs and services released**

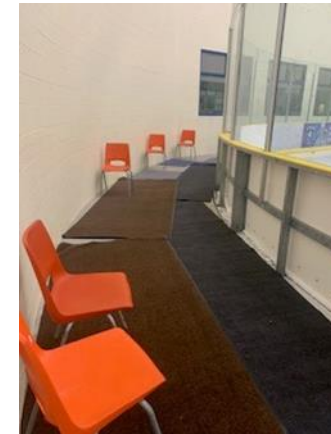
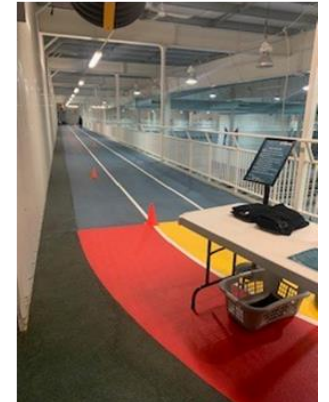
June 9 – July 5

- **Documentation Updates**
 - **Rapid Response Plan**
 - **Facility Operation Plans (per amenity)**
 - **Return to Work Guide/Presentation for staff**
 - **Revised Hazard Assessments**
 - **Revised Standard Operating Procedures**
- **Staff Re-orientation Training Sessions**
 - **Provincial requirements**
 - **Facility operational changes**
 - **Department operational changes**

- **Facility Preparation**
 - **Signage**



- **Facility Preparation**
 - **Layout and design**



- **Facility Operations**
 - **Capacities in each amenity**
 - **Capacities in dressing rooms and change rooms**
 - **Capacities set in staff areas, offices, common areas, etc.**
 - **Revised cleaning schedule for custodial and staff**
 - **Indoor Play Centre, Hot Tub and Steam Room closed until Stage 3**

- **Program and Facility Scheduling**
 - **Classes sizes, structure and layout modifications**
 - **Fitness classes outdoors as much as possible**
 - **Preregistration required for lane swim, aquafit and public swims**
 - **Limited spontaneous use currently, mostly bookings and pre-registered spots**

Stage 1 – July 6, 2020

- **Day camps operating on South Field, Gymnasium, Parkland Room and Play Centre**
- **Fitness Centre and Track (no change rooms)**
- **Prepare facilities for Stage 2**

- **Minimal issues upon reopening**
- **Return rate of patrons slow to start**
- **Staff adjusted to new processes and protocols**

Stage 2 – July 13

- **North Field – rentals only**
- **Arenas – rentals only, no spontaneous use**
- **Prepare facilities for Stage 3**

- **Minor issues with arena protocols, some adjustments made**
- **Membership and passes increasing slowly**

Stage 3 – July 20

- **Pool - Lessons and pre-booked spots for Aquafit, Lane and Public Swim**
- **Change rooms**
- **Increased return rate with lane swim and aquafit returning**
- **Lessons working well, but some cancellations due to low numbers**
- **Change rooms access working well thus far**

July 20 – Sept 14

- **Modifications in operational practice in response to adjusting guidelines from the province**
- **Pre-booked opportunities for pickleball, badminton and volleyball within cohorts/families**
- **Face coverings required as of August 31**
- **Reactivation of memberships**
- **Fall programs**

Questions?



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