



Legislation Details (With Text)

File #: RFD 17-209 **Version:** 2 **Name:** Business Update
Type: Request For Decision **Status:** Archived
File created: 9/15/2017 **In control:** Council
On agenda: 9/26/2017 **Final action:** 9/26/2017
Title: Business Update

Proposed Motion
That Council accept the Business Update as information.

Indexes:

Code sections:

Attachments: 1. 1. Administration Report, 2. 2. 2017 Tactical Plan Council Report

Date	Ver.	Action By	Action	Result
9/26/2017	2	Council	accepted for information	Pass

Business Update

Proposed Motion

That Council accept the Business Update as information.

Administration Recommendation

Administration supports the proposed motion

Purpose

This update provides Council with a high-level overview of key projects, activities, and performance measures across the organization.

Summary

A Tactical Plan was developed in late-2016 and early 2017, aligned with Council's long-term strategic plan. This plan outlines the major projects and activities for 2017. Additionally, information related to operational activities has been collected and integrated into the update.

A balanced scorecard was developed and presented to Council in Q2 2017. This scorecard outlines key performance indicators (KPIs) that will be tracked throughout the organization. Many of these KPIs are currently being tracked, while several are in development or refinement. A number of KPIs that are currently being tracked have been reported in the Tactical Plan update.

Strategic Plan/Policy/Legal/Staff Implications:

This update aligns directly with all areas of the Strategic Plan, as it is reporting on how the organization is meeting the Strategic Plan's objectives.

Financial Impact:

N/A